



Consulting and Training | Reach New Heights

Course Name

Excellence Foundation

Sector Name

Sales, Marketing and Customer Service

Document Type

Generated by Boostlab

[Click Here To Visit Course](#)

ABU DHABI: +971 2 449 6000

ABU DHABI: +971 50 412 3294

DUBAI: +971 4 888 6787

KSA: +966 56 416 0617

EGYPT: +20 127 111 1770



Excellence Foundation

Course Introduction

Many improvement initiatives fail due to a fragmented approach to the alignment and execution of practitioner activities. Excellence supports the drive for sustainable profitability and growth within your organization by adopting a holistic approach to improvement.

This training course will equip you with the knowledge, skills, and behavioral competencies of excellence and contribute significantly to the bottom line of your organization, reducing variation, defects, cycle times, lead times, waste, and costs within your operations.

This training seminar will cover:

- ✓ Reasons why improvement initiatives can fail
- ✓ The benefits of Operational Excellence
- ✓ Success factors that drive sustainable performance
- ✓ Problem-solving tools and techniques
- ✓ Change and Behavioral Considerations

Excellence Foundation

Target Audience

- ✓ Entrepreneurs & Small Business Owners
- ✓ Corporate Employees
- ✓ Early-Career Professionals
- ✓ Junior & Mid-Level Managers
- ✓ Freelancers & Self-Employed Individuals

ABU DHABI: +971 2 449 6000

ABU DHABI: +971 50 412 3294

DUBAI: +971 4 888 6787

KSA: +966 56 416 0617

EGYPT: +20 127 111 1770

[Click Here To Visit Course](#)

Excellence Foundation

Learning Objectives

- ✓ Prioritize and link improvement activities to achieve the organization's strategic objectives
- ✓ Analyze the 'Voice of the Customer' to align changes to customer requirements
- ✓ Engage stakeholders to collectively remove waste and optimize the whole 'Value Stream'
- ✓ Select the appropriate methods and tools within the improvement framework
- ✓ Influence organizational culture and employee behavior to support Operational Excellence

ABU DHABI: +971 2 449 6000

ABU DHABI: +971 50 412 3294

DUBAI: +971 4 888 6787

KSA: +966 56 416 0617

EGYPT: +20 127 111 1770

[Click Here To Visit Course](#)

Excellence Foundation

Course Outline

✓ **01 Day One**

OPEX Framework

- ✓ DMAIC Improvement Method (Define, Measure, Analyze, Improve & Control)
- ✓ Voice of the Customer
- ✓ Customer-Supplier Partnerships
- ✓ Strategy Deployment
- ✓ Project Pipeline Development and Prioritisation

ABU DHABI: +971 2 449 6000

ABU DHABI: +971 50 412 3294

DUBAI: +971 4 888 6787

KSA: +966 56 416 0617

EGYPT: +20 127 111 1770

[Click Here To vist Course](#)

Excellence Foundation

Course Outline

✓ 02 Day Two

Process Mapping

- ✓ Value Stream Mapping
- ✓ Reliability
- ✓ Effectiveness (Overall Equipment Effectiveness)
- ✓ Zero Targets

ABU DHABI: +971 2 449 6000
ABU DHABI: +971 50 412 3294
DUBAI: +971 4 888 6787
KSA: +966 56 416 0617
EGYPT: +20 127 111 1770

[Click Here To vist Course](#)

Excellence Foundation

Course Outline

✓ 03 Day Three

Problem Statements

- ✓ Project Charters
- ✓ Root Cause Analysis
- ✓ Behavioral Analysis
- ✓ Organization Culture Analysis

ABU DHABI: +971 2 449 6000
ABU DHABI: +971 50 412 3294
DUBAI: +971 4 888 6787
KSA: +966 56 416 0617
EGYPT: +20 127 111 1770

[Click Here To vist Course](#)

Excellence Foundation

Course Outline

✓ **04 Day Four**

Lean Principles

- ✓ 7 Wastes
- ✓ Mistake Proofing
- ✓ Problem Solving
- ✓ Total Productive Maintenance
- ✓ Set-up Reduction / SMED
- ✓ 5S
- ✓ Line of Sight

ABU DHABI: +971 2 449 6000

ABU DHABI: +971 50 412 3294

DUBAI: +971 4 888 6787

KSA: +966 56 416 0617

EGYPT: +20 127 111 1770

[Click Here To visit Course](#)

Excellence Foundation

Course Outline

✓ **05 Day Five**

Control and Monitoring Plans

- ✓ Change Management Framework
- ✓ Behavioral Plan

ABU DHABI: +971 2 449 6000

ABU DHABI: +971 50 412 3294

DUBAI: +971 4 888 6787

KSA: +966 56 416 0617

EGYPT: +20 127 111 1770

[Click Here To vist Course](#)

Excellence Foundation

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 29, 2026	July 3, 2026	5 days	4250.00 \$	UAE , Dubai
Aug. 24, 2026	Aug. 28, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Nov. 22, 2026	Nov. 26, 2026	5 days	4250.00 \$	KSA , Riyadh
April 5, 2027	April 9, 2027	5 days	5950.00 \$	switzerland , Geneva

ABU DHABI: +971 2 449 6000
ABU DHABI: +971 50 412 3294
DUBAI: +971 4 888 6787
KSA: +966 56 416 0617
EGYPT: +20 127 111 1770

[Click Here To vist Course](#)

info@boostuae.com info@boostorg.com

Generated by BoostLab •

