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Course Name

CWS-313 Citrix Virtual Apps and Desktops 7 Advanced Deployment

Sector Name

Information Technology

Document Type

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Course Introduction

This training course is designed to provide participants with the foundational implementation and management skills by introducing scalability, redundancy, and security configurations.

This course covers the techniques required to investigate many of the common issues that can affect the environment's health and understand how to solve issues more effectively in the advanced troubleshooting section. This will help the participants to gain an understanding of managing more complex solutions such as multi-location environments with configurations around StoreFront, the Delivery Controllers, Cloud Connector,s and HDX.

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Target Audience

- ✓ Citrix Administrator
- ✓ Virtualization Engineer
- ✓ Systems Administrator
- ✓ Cloud Engineer
- ✓ IT Infrastructure Engineer
- ✓ Desktop Support Engineer
- ✓ Network Administrator
- ✓ Solutions Architect
- ✓ IT Consultant
- ✓ Endpoint Management Specialist

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Learning Objectives

- ✓ Gain a comprehensive understanding of the with the foundational implementation and management skills by introducing scalability, redundancy, and security configurations.
- ✓ Implement advanced administration concepts such as backups, disaster recovery, scalability, and redundancy considerations for a Citrix Virtual Apps and Desktop 7 Site
- ✓ Employ Advanced troubleshooting techniques to troubleshoot Citrix Apps and Desktop 7
- ✓ Apply Security considerations and configurations for Citrix Apps and Desktop 7 site, including multi-site management using zones

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Course Outline

✓ Day 01

Implementing Redundancy And Scalability

- ✓ StoreFront and Citrix Gateway
- ✓ Site Infrastructure
- ✓ Machines Running the Virtual Delivery Agent

Managing A Virtual Apps And Desktops Environment With Multiple Locations Zones

- ✓ VDA registration in a multi-zone environment
- ✓ Zone Preference
- ✓ Optimal Gateway Routing and Zones
- ✓ Managing StoreFront Store Subscriptions in a Multi-Location Environment
- ✓ StoreFront and Citrix ADC Branding

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Course Outline

✓ Day 02

Implementing Backups And Disaster Recovery

- ✓ Backups
- ✓ Disaster Recovery Considerations
- ✓ Disaster Recovery Process

Implementing Advanced Authentication Methods

- ✓ Multi-factor Authentication - RADIUS & OTP
- ✓ Multi-factor Authentication - Smart Card Authentication
- ✓ Federated Authentication - ADFS, SAML, and FAS

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Course Outline

✓ Day 03

Improving App And Data Security

- ✓ Introduction to Application Security
- ✓ Preventing Jailbreak Attacks
- ✓ Minimizing the Impact of Attacks

Securing Machines Running The Virtual Delivery Agent

- ✓ TLS to VDA Encryption
- ✓ GPOs and Citrix Policies
- ✓ Image Management: Troubleshooting techniques and tools

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Course Outline

✓ Day 04

Introduction To Troubleshooting

- ✓ Troubleshooting Methodology Process (Standard Slide)
- ✓ Resource Tools and Utilities
- ✓ Introduction to PowerShell

Troubleshooting Access Issues

- ✓ Troubleshooting StoreFront
- ✓ Troubleshooting Citrix Gateway

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Course Outline

✓ Day 05

Troubleshooting Delivery Controller Issues

- ✓ Validating FMA Services

Troubleshooting VDA Registration Issues

- ✓ Troubleshooting VDA Registration

Troubleshooting HDX Connection Issues

- ✓ Troubleshooting HDX Connections

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Aug. 9, 2027	Aug. 13, 2027	5 days	4950.00 \$	England , London
March 15, 2027	March 19, 2027	5 days	4250.00 \$	UAE , Dubai
June 14, 2027	June 18, 2027	5 days	4250.00 \$	UAE , Dubai
Dec. 28, 2026	Jan. 1, 2027	5 days	4250.00 \$	UAE , Abu Dhabi

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