



Consulting and Training | Reach New Heights

**Course Name**

# Microsoft 365 Identity and Services

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**Sector Name**

Information Technology

**Document Type**

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## Microsoft 365 Identity and Services

### Course Introduction

This training course is designed to provide participants with the three central elements of Microsoft 365 enterprise administration: Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management.

This course covers topics such as the key components that must be planned when designing a Microsoft 365 tenant, how to configure a Microsoft 365 tenant, including organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups. This course will also allow participants to manage their tenant, which includes the configuration of tenant roles and managing their tenant health and services.

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## Microsoft 365 Identity and Services

### Target Audience

- ✓ Cloud Computing Engineer
- ✓ Computer Network Specialist
- ✓ Computer Support Specialist
- ✓ Database Administrator
- ✓ Information Technology Analyst
- ✓ Information Technology Leadership
- ✓ Information Security Specialist
- ✓ Software/Application Developer
- ✓ Web Developer
- ✓ Technology sales consultant

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## Microsoft 365 Identity and Services

### Learning Objectives

- ✓ Office 365 product functionality
- ✓ Configuring Office 365
- ✓ Designing, configuring, and managing your Microsoft 365 tenant
- ✓ Managing Office 365 ProPlus deployments
- ✓ Planning and implementing identity synchronization
- ✓ Implementing application and external access

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## Microsoft 365 Identity and Services

### Course Outline

#### ✓ Day 01

##### **Module 1: Designing Your Microsoft 365 Tenant**

- ✓ Planning Microsoft 365 in your On-premises Infrastructure
- ✓ Planning Your Identity and Authentication Solution
- ✓ Planning Your Service Setup
- ✓ Planning Your Hybrid Environment
- ✓ Planning Your Migration to Office 365

##### **Module 2: Configuring Your Microsoft 365 Tenant**

- ✓ Planning Your Microsoft 365 Experience
- ✓ Configuring Your Microsoft 365 Experience
- ✓ Managing User Accounts and Licenses in Microsoft 365
- ✓ Managing Security Groups in Microsoft 365
- ✓ Implementing Your Domain Services
- ✓ Leveraging FastTrack and Partner Services

##### **Module 3: Lab 1 - Configuring your Microsoft 365 Tenant**

- ✓ Exercise 1 - Set up a Microsoft 365 Trial Tenant

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### Course Outline

#### ✓ Day 02

##### **Module 4: Managing Your Microsoft 365 Tenant**

- ✓ Configuring Tenant Roles
- ✓ Managing Tenant Health and Services

##### **Module 5: Lab 2 - Managing your Microsoft 365 Tenant**

- ✓ Exercise 1 - Manage Administration Delegation
- ✓ Exercise 2 - Configure Office 365 Message Encryption (OME)
- ✓ Exercise 3 - Monitor and Troubleshoot Office 365

##### **Module 6: Office 365 Overview**

- ✓ Exchange Online Overview
- ✓ SharePoint Online Overview
- ✓ Teams Overview
- ✓ Additional Resources Overview
- ✓ Device Management Overview

## Microsoft 365 Identity and Services

### Course Outline

#### ✓ Day 03

##### **Module 7: Lab 3 - Office 365 Overview**

- ✓ Exercise 1 - Exchange Online Overview
- ✓ Exercise 2 - SharePoint Online Overview
- ✓ Exercise 3 - Teams Overview

##### **Module 8: Configuring Office 365**

- ✓ Office 365 Client Overview
- ✓ Configuring Office Client Connectivity to Office 365

##### **Module 9: Managing Office 365 ProPlus Deployments**

- ✓ Managing User-Driven Client Installations
- ✓ Managing Centralized Office 365 ProPlus Deployments
- ✓ Configuring Office Telemetry
- ✓ Configuring Microsoft Analytics

## Microsoft 365 Identity and Services

### Course Outline

#### ✓ Day 04

##### **Module 10: Lab 4 - Managing Office 365 ProPlus installations**

- ✓ Exercise 1 - Prepare an Office 365 ProPlus Managed Installation
- ✓ Exercise 2 - Manage a Centralized Office 365 ProPlus Installation
- ✓ Exercise 3 - Deploy and Configure Office Telemetry Components

##### **Module 11: Planning and Implementing Identity Synchronization**

- ✓ Introduction to Identity Synchronization
- ✓ Planning for Azure AD Connect
- ✓ Implementing Azure AD Connect
- ✓ Managing Synchronized Identities
- ✓ Password Management in Microsoft 365

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### Course Outline

#### ✓ Day 05

##### **Module 12: Lab 5 - Implementing Identity Synchronization**

- ✓ Exercise 1 - Set up your organization for identity synchronization
- ✓ Exercise 2 - Implement Identity Synchronization

##### **Module 13: Implementing Application and External Access**

- ✓ Implementing Applications in Azure AD
- ✓ Configuring Azure AD App Proxy
- ✓ Designing Solutions for External Access

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## Microsoft 365 Identity and Services

### Confirmed Sessions

| FROM           | TO             | DURATION | FEES       | LOCATION          |
|----------------|----------------|----------|------------|-------------------|
| Jan. 4, 2027   | Jan. 8, 2027   | 5 days   | 4250.00 \$ | UAE , Dubai       |
| Feb. 1, 2027   | Feb. 5, 2027   | 5 days   | 4250.00 \$ | UAE , Abu Dhabi   |
| June 28, 2027  | July 2, 2027   | 5 days   | 4250.00 \$ | UAE , Dubai       |
| Sept. 14, 2026 | Sept. 18, 2026 | 5 days   | 4950.00 \$ | Spain , Barcelona |

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