



Consulting and Training | Reach New Heights

Course Name

ISO 9001:2015 - Quality Management Systems - Lead Auditor

Sector Name

Quality Management & Operational Excellence

Document Type

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ISO 9001:2015 - Quality Management Systems - Lead Auditor

Course Introduction

The ISO 9001:2015 Quality Management Systems – Lead Auditor training course is a comprehensive and practical program designed to equip professionals with the knowledge and skills required to plan, conduct, report, and follow up on Quality Management System (QMS) audits in accordance with ISO 9001:2015 requirements and internationally recognized auditing principles.

This highly interactive course provides participants with a clear understanding of the ISO 9001:2015 standard, risk-based thinking, process approach methodology, continual improvement practices, and the critical role of leadership in driving quality excellence. Delegates will learn how to evaluate conformity, identify nonconformities, assess organizational effectiveness, and add value through professional auditing practices.

Through practical workshops, audit simulations, case studies, role plays, and real-world examples, participants will gain confidence in leading first-party, second-party, and third-party audits across various industries including manufacturing, services, government, construction, healthcare, and energy sectors.

By the end of the program, attendees will be able to lead audit teams effectively, improve organizational performance, support certification readiness, and contribute to building a culture of quality and operational excellence.

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Target Audience

- ✓ Practitioners in quality and audits
- ✓ Senior members and managers of organisations who need to understand the significance of training employees on quality management
- ✓ Quality team members
- ✓ Professionals aspiring to undertake a quality-related certification
- ✓ Construction project owners
- ✓ Design consultants
- ✓ Construction contractors
- ✓ Architects
- ✓ Non-engineering construction professionals

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Learning Objectives

- ✓ Learners will understand the key components of ISO9001:2015 and how to establish a robust quality management system for either a product or service-based organization
- ✓ Learners will appreciate the key challenges associated with the 2015 standard and how to meet those challenges in a real-world setting
- ✓ Learners will develop the ability to apply Quality Management Principles at every level and function of the organization
- ✓ Learners shall through discussion, role-play, and case study analysis, understand how to ensure the Quality Management System delivers its intended outcomes
- ✓ Learners will develop the ability to identify critical organisational processes and be able to spot weaknesses in emerging or established systems
- ✓ Learners will understand and be able to apply effective performance management principles and carry out effective internal process audits
- ✓ Learners will appreciate the purpose of Management Review and be equipped to provide suitable inputs to this process to allow Top Management to achieve continual improvement

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Course Outline

✓ **01 DAY ONE**

Welcome and Quality Module Introduction

- ✓ Management Systems, QMS, and the Role of Auditors and Certification Bodies
- ✓ Organizational Context, Leadership & Resources

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Course Outline

✓ 02 DAY TWO

Customer Focus - Industry Specific Criteria/KPIs Needs & Expectations of Interested Parties

- ✓ Resources: Organizational Roles, Responsibilities, Authorities, and Knowledge
- ✓ Planning - Identifying and Addressing Risk and Opportunities by applying QMS principles
- ✓ Linking Quality Policy Objectives with the Organization's Business Strategy
- ✓ Documented Information - What to document

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Course Outline

✓ **03 DAY THREE**

Operational Planning and Control Fundamentals

- ✓ Product/Service Requirements & Statutory and Other Obligations
- ✓ Design Requirements, Inputs/Outputs & Changes

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Course Outline

✓ **04 DAY FOUR**

Production & Service Provision Essentials

- ✓ Identification & Traceability of Product/Service
- ✓ Control of Nonconforming Outputs

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Course Outline

✓ 05 DAY FIVE

Performance Evaluation and Internal Audits

- ✓ Managing Nonconformance (NC/CA/)
- ✓ Effective Management Reviews Case Study

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Dec. 7, 2026	Dec. 11, 2026	5 days	4950.00 \$	England , London
March 14, 2027	March 18, 2027	5 days	4250.00 \$	KSA , Riyadh
June 15, 2026	June 19, 2026	5 days	2150.00 \$	Virtual , Online
Aug. 10, 2026	Aug. 14, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Sept. 28, 2026	Oct. 2, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Dec. 7, 2026	Dec. 11, 2026	5 days	4250.00 \$	UAE , Dubai

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