



Consulting and Training | Reach New Heights

Course Name

ISO 9001:2015 - Quality Management Systems - Lead Auditor

Sector Name

Quality Management & Operational Excellence

Document Type

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Course Introduction

This training course is designed to be highly interactive and participatory.

To ensure maximum comprehension and retention, this training will utilize a variety of proven virtual learning methods, such as break-out sessions for group discussions and brainstorming, virtual icebreakers, recorded videos, case studies, and readings.

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Target Audience

- ✓ Practitioners in quality and audits
- ✓ Senior members and managers of organisations who need to understand the significance of training employees on quality management
- ✓ Quality team members
- ✓ Professionals aspiring to undertake a quality-related certification
- ✓ Construction project owners
- ✓ Design consultants
- ✓ Construction contractors
- ✓ Architects
- ✓ Non-engineering construction professionals

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Learning Objectives

- ✓ Learners will understand the key components of ISO9001:2015 and how to establish a robust quality management system for either a product or service-based organization
- ✓ Learners will appreciate the key challenges associated with the 2015 standard and how to meet those challenges in a real-world setting
- ✓ Learners will develop the ability to apply Quality Management Principles at every level and function of the organization
- ✓ Learners shall through discussion, role-play, and case study analysis, understand how to ensure the Quality Management System delivers its intended outcomes
- ✓ Learners will develop the ability to identify critical organisational processes and be able to spot weaknesses in emerging or established systems
- ✓ Learners will understand and be able to apply effective performance management principles and carry out effective internal process audits
- ✓ Learners will appreciate the purpose of Management Review and be equipped to provide suitable inputs to this process to allow Top Management to achieve continual improvement

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Course Outline

✓ **01 DAY ONE**

Welcome and Quality Module Introduction

- ✓ Management Systems, QMS, and the Role of Auditors and Certification Bodies
- ✓ Organizational Context, Leadership & Resources

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Course Outline

✓ 02 DAY TWO

Customer Focus - Industry Specific Criteria/KPIs Needs & Expectations of Interested Parties

- ✓ Resources: Organizational Roles, Responsibilities, Authorities, and Knowledge
- ✓ Planning - Identifying and Addressing Risk and Opportunities by applying QMS principles
- ✓ Linking Quality Policy Objectives with the Organization's Business Strategy
- ✓ Documented Information - What to document

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✓ **03 DAY THREE**

Operational Planning and Control Fundamentals

- ✓ Product/Service Requirements & Statutory and Other Obligations
- ✓ Design Requirements, Inputs/Outputs & Changes

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Course Outline

✓ **04 DAY FOUR**

Production & Service Provision Essentials

- ✓ Identification & Traceability of Product/Service
- ✓ Control of Nonconforming Outputs

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Course Outline

✓ 05 DAY FIVE

Performance Evaluation and Internal Audits

- ✓ Managing Nonconformance (NC/CA/)
- ✓ Effective Management Reviews Case Study

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Confirmed Sessions

| FROM | TO | DURATION | FEES | LOCATION |
|----------------|----------------|----------|------------|------------------|
| Dec. 7, 2026 | Dec. 11, 2026 | 5 days | 4950.00 \$ | England , London |
| March 14, 2027 | March 18, 2027 | 5 days | 4250.00 \$ | KSA , Riyadh |
| April 12, 2026 | April 16, 2026 | 5 days | 4250.00 \$ | Qatar , Doha |
| June 15, 2026 | June 19, 2026 | 5 days | 2150.00 \$ | Virtual , Online |
| Aug. 10, 2026 | Aug. 14, 2026 | 5 days | 4250.00 \$ | UAE , Abu Dhabi |

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