



Consulting and Training | Reach New Heights

Course Name

Maintenance Errors Management System

Sector Name

Maintenance & Reliability Management

Document Type

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Maintenance Errors Management System

Course Introduction

This Maintenance Errors training seminar introduces participants to the skills and knowledge area of maintenance errors. It demonstrates why people make mistakes, not only in executing a maintenance job, but also in planning & preparing the job, in writing the maintenance manual, and in engineering the asset. It shows how we could learn from maintenance errors by analysing technical failures and incidents in a structured way. And this training seminar demonstrates how we could manage maintenance error by managing the person, the task, and the team; the workplace and the organization; and by creating a safety culture.

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Maintenance Errors Management System

Target Audience

- ✓ Facilities Engineer
- ✓ Facilities Engineering Manager
- ✓ Facilities Manager
- ✓ Facilities Specialist / Coordinator
- ✓ Health and Safety Engineer
- ✓ Maintenance Group Leader
- ✓ Maintenance Helper / Assistant
- ✓ Maintenance Manager
- ✓ Maintenance Superintendent
- ✓ Maintenance Supervisor
- ✓ Mechanical Reliability Engineer
- ✓ Network Reliability Engineer
- ✓ Operations and Maintenance Specialist
- ✓ Reliability Engineer

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Learning Objectives

- ✓ Understand how significant the human factor in maintenance is
- ✓ Explain what human factors could cause maintenance errors
- ✓ Apply a structured approach to find the root cause of technical failures and incidents
- ✓ Understand the basic principles of Maintenance Error Management
- ✓ Explain how managing maintenance errors interacts with implementing a safety culture and how they support each other
- ✓ Develop an action plan to manage maintenance errors in your own area of responsibility

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Course Outline

✓ 01 DAY ONE

Introduction to Human Error in Maintenance

- ✓ We do not want to talk about it, but...
- ✓ The Significance of Human Error in Maintenance
- ✓ Relationship with Risk & Risk Management
- ✓ The Human Risk
- ✓ The Psychological Aspects of Human Error

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Course Outline

✓ 02 DAY TWO

Human Error - What is it?

- ✓ Different Types of Human Error in Maintenance
- ✓ How to identify them?
- ✓ Contributing Factors and Circumstances
- ✓ The Consequences of Maintenance Errors

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Course Outline

✓ **03 DAY THREE**

How to Learn from Maintenance Errors

- ✓ Basic Methodologies to Analyse Technical Failures and Incidents
- ✓ Multiple Realities
- ✓ Subjective Views
- ✓ Effective Problem Solving
- ✓ Cause and Effect Relations
- ✓ RCA Methodologies – Application

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Course Outline

✓ **04 DAY FOUR**

Maintenance Error Management

- ✓ Principles of Maintenance Error Management
- ✓ Possible measures to take:
 - ✓ Person & Team
 - ✓ Workplace & Task
 - ✓ Organisation
 - ✓ Creating a Safety Culture

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Maintenance Errors Management System

Course Outline

✓ 05 DAY FIVE

Implementation Workshop

- ✓ Implementation Aspects
- ✓ Performance Management: Influencing the Behaviour of People to Gain Better Results
- ✓ Action Plan

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 8, 2026	June 12, 2026	5 days	4250.00 \$	UAE , Dubai
June 29, 2026	July 3, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Dec. 7, 2026	Dec. 11, 2026	5 days	4250.00 \$	UAE , Dubai
March 14, 2027	March 18, 2027	5 days	4250.00 \$	KSA , Riyadh

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