

Consulting and Training | Reach New Heights

Course Name

Behavioural Skills for Security Supervisors

Sector Name

Interpersonal Skills and Self Development

Document Type

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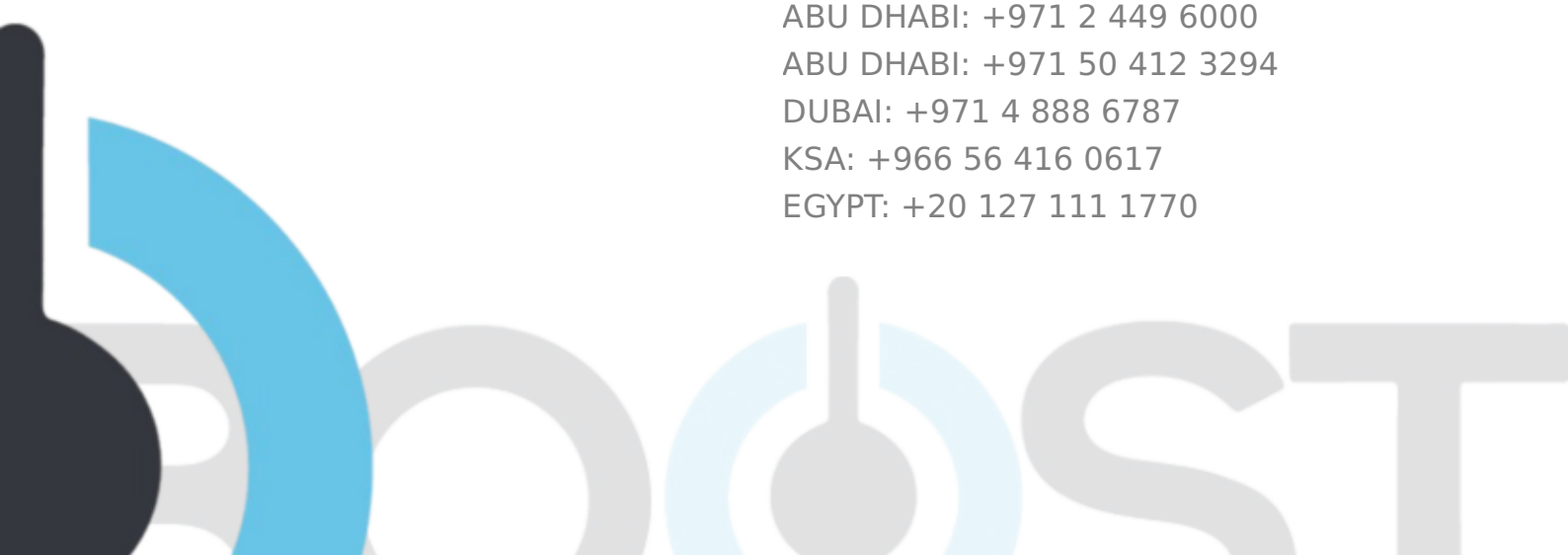
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Behavioural Skills for Security Supervisors

Course Introduction

This 5-day course focuses on the behavioural skills that security supervisors need to lead effectively, maintain a positive work environment, and manage high-stress situations. Through interactive sessions, practical exercises, and real-world scenarios, participants will develop core skills in communication, emotional intelligence, conflict resolution, decision-making, and team management. This course will equip security supervisors with the tools to build trust, handle challenging situations, and motivate their teams in a demanding environment.

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Behavioural Skills for Security Supervisors

Target Audience

- ✓ Security supervisors, team leaders, and aspiring supervisors
- ✓ Security professionals in leadership roles need enhanced behavioral skills
- ✓ Individuals responsible for overseeing security teams in various sectors

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Behavioural Skills for Security Supervisors

Learning Objectives

- ✓ Demonstrate effective communication skills tailored to security supervision.
- ✓ Apply emotional intelligence to manage their own reactions and understand team dynamics.
- ✓ Resolve conflicts professionally and maintain a calm demeanour in challenging situations.
- ✓ Make sound, ethical decisions under pressure.
- ✓ Motivate and engage team members, fostering a culture of respect and reliability.

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Behavioural Skills for Security Supervisors

Course Outline

✓ DAY 01

Effective Communication Skills for Security Supervisors

Session 1: The Importance of Clear Communication in Security

- ✓ Understanding the role of effective communication in supervisory success.

Session 2: Active Listening and Assertiveness

- ✓ Techniques for listening actively and delivering clear, respectful directives.

Session 3: Adapting Communication to Different Personalities

- ✓ Adapting styles for effective interaction with diverse team members.

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Course Outline

✓ Day 02

Emotional Intelligence and Self-Management

Session 1: Introduction to Emotional Intelligence (EQ) for Supervisors

- ✓ Overview of EQ and its importance in security supervision.

Session 2: Self-Awareness and Self-Regulation

- ✓ Identifying one's own emotions and managing responses in high-stress situations.

Session 3: Empathy and Building Positive Relationships

- ✓ Using empathy to understand and respond to team members' needs.

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Course Outline

✓ Day 03

Conflict Resolution and Maintaining Composure

Session 1: Understanding Conflict Dynamics

- ✓ Types of conflict and recognizing early signs within the team.

Session 2: Techniques for De-Escalation and Composure

- ✓ Strategies to remain calm and manage difficult situations.

Session 3: Professional and Respectful Resolution

- ✓ Approaches to resolving conflict fairly and maintaining respect.

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Course Outline

✓ Day 04

Decision-Making and Ethical Leadership

Session 1: Effective Decision-Making Under Pressure

- ✓ Key principles for making quick and sound decisions.

Session 2: Ethical Considerations in Security Supervision

- ✓ Understanding and applying ethics in challenging situations.

Session 3: Accountability and Leading by Example

- ✓ Emphasizing responsibility and integrity as a security supervisor.

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Course Outline

✓ Day 05

Team Motivation, Trust, and Engagement

Session 1: Building Trust and Reliability in Security Teams

- ✓ Developing trust through consistent, fair, and transparent actions.

Session 2: Motivating and Recognizing Team Efforts

- ✓ Techniques for encouraging and acknowledging positive performance.

Session 3: Coaching and Supporting Team Development

- ✓ Methods for providing constructive feedback and fostering growth.

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Behavioural Skills for Security Supervisors

Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Sept. 28, 2026	Oct. 2, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Dec. 28, 2026	Jan. 1, 2027	5 days	4250.00 \$	UAE , Abu Dhabi
June 14, 2027	June 18, 2027	5 days	5950.00 \$	Switzerland , Zurich
Feb. 1, 2027	Feb. 5, 2027	5 days	4250.00 \$	UAE , Dubai

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