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Course Name

Performance Measurements, Continuous Improvement & Benchmarking

Sector Name
HR Strategy and Training

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Performance Measurements, Continuous Improvement & Benchmarking

Course Introduction

Performance Measurement, Continuous Improvement methodologies, and Benchmarking are essential components that collectively drive organizational success by providing insights, fostering innovation, and facilitating strategic alignment with industry standards.

This training course is designed to provide participants with the importance of these practices in driving organizational success, emphasizing their role in enhancing productivity, quality, and overall performance. By mastering Performance Measurements, Continuous Improvement techniques, and Benchmarking methodologies, participants will be equipped with the knowledge and skills needed to lead organizational improvement initiatives effectively.

Through interactive sessions, case studies, and practical exercises, participants will learn how to leverage these practices to optimize processes, increase competitiveness, and achieve sustainable growth in today's dynamic business environment.

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Performance Measurements, Continuous Improvement & Benchmarking

Target Audience

This course is designed for professionals and leaders across industries seeking to enhance organizational performance through the mastery of Performance Measurement, Continuous Improvement methodologies, and Benchmarking practices.

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Learning Objectives

- ✓ Explore the advantages of Performance Measurement, Continuous Improvement, and Benchmarking, elucidating how they contribute to elevating organizational performance.
- ✓ Illustrate the role of these practices in enhancing organizational effectiveness, demonstrating their impact on achieving higher levels of performance.
- ✓ Identify strategies for devising and implementing impactful performance measures that align with organizational objectives.
- ✓ Apply process improvement and benchmarking methodologies to drive organizational growth and efficiency.
- ✓ Integrate performance measures with pertinent Lean and Agile methodologies to optimize productivity and streamline operations.

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Performance Measurements, Continuous Improvement & Benchmarking

Course Outline

✓ 01 Day One

Performance Measurement: The Starting Point for Improvement

- ✓ The Need for Performance Measurement
- ✓ The impact of Lean and Agile methods
- ✓ Data Use and Abuse: How to Use Data Constructively
- ✓ Selecting the ‘vital few’ Performance Measures
- ✓ Performance measures in Operations and Projects
- ✓ Current Good Practice in Performance Measurement

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Course Outline

✓ 02 Day Two

Using Measurements for Continuous Improvement

- ✓ Understanding Variation: The key to understanding performance
- ✓ What histograms, run charts, and control charts tell us about performance
- ✓ The Range and Standard Deviation
- ✓ Introduction to Control Charts
- ✓ How to Improve a Process
- ✓ Problem and Mission Statements

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Course Outline

✓ 03 Day Three

An Overview of Lean and Agile Tools and Techniques

- ✓ What are Lean and Agile?
- ✓ The key principles of Lean management
- ✓ Project failures and the origins of Agile
- ✓ The fusion of Lean and Agile approaches – the current state of the art
- ✓ Analysing a Lean and Agile process or project
- ✓ Applying the tools and techniques in practice

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Course Outline

✓ 04 Day Four

Benchmarking, Measurement, and Improvement

- ✓ Benchmarking process and project performance
- ✓ Identifying causes of problems and potential solutions through benchmarking
- ✓ Demonstrating the link between a cause and its effect
- ✓ Investigating Relationships between Variables
- ✓ The role of Knowledge Management
- ✓ How the tools integrate with Lean and Agile methods

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Course Outline

✓ 05 Day Five

Running a Successful Benchmarking Project

- ✓ Scoping and planning a benchmarking study
- ✓ Identifying and selecting benchmarking Metrics & Partners
- ✓ Running effective Lean and Agile projects and processes
- ✓ Integrating performance management with Lean and Agile
- ✓ The role of benchmarking in change management

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Aug. 2, 2027	Aug. 6, 2027	5 days	4250.00 $	UAE , Dubai
May 10, 2027	May 14, 2027	5 days	4250.00 $	UAE , Dubai
Dec. 6, 2026	Dec. 10, 2026	5 days	4250.00 $	KSA , Riyadh
March 29, 2027	April 2, 2027	5 days	4950.00 $	Austria , Vienna

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