



Consulting and Training | Reach New Heights

Course Name

(PSM)Professional Scrum Master

Sector Name

Project & Contract Management

Document Type

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Course Introduction

The Professional Scrum Master training course is designed to help participants master the Scrum framework: planning for product delivery, understanding the nuances behind working with people and teams, and mastering the role of a Scrum Master as a servant leader.

This course will help participants enhance advanced thinking on servant-leadership to bring about behavioral shifts in people and teams and equip themselves with the knowledge to guide real-world decision-making.

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Target Audience

This course is designed for individuals aspiring to become proficient Scrum Masters or seeking to enhance their skills in implementing Scrum methodologies within Agile teams.

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Learning Objectives

- ✓ Discuss the difference of Scrum Master and traditional Project Manager.
- ✓ Discover the skills and traits required for a Scrum Master to be successful in his role.
- ✓ Understand why the artifacts, roles, and events in Scrum are all important to a successful Scrum project.
- ✓ Familiarize oneself with the process within the Scrum framework for their organization.
- ✓ Recognize the relation of Agility to Scrum.
- ✓ Explain how Scrum implements empiricism in software development.
- ✓ Understand Product Backlog and Sprint Backlog
- ✓ Define what is required for high-quality software.
- ✓ Determine how documentation requirements are in Scrum.
- ✓ Establish a Scrum team and guide them along the way, and help them continuously self-develop to become successful through better collaboration.
- ✓ Explore and use coaching techniques that are appropriate for the team.

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Course Outline

✓ Day 01

The Scrum Framework

- ✓ Scrum Events
- ✓ Scrum Role
- ✓ Scrum artefacts
- ✓ Sprint

Scrum Philosophy and Principles

- ✓ How is the empirical approach different from the defined approach?
- ✓ What makes Scrum different from the traditional project management approach?
- ✓ What is Agile?
- ✓ How does Agile relate to Scrum?
- ✓ Why should we be Agile and use Scrum?
- ✓ In what case is Scrum not suitable?

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Course Outline

✓ Day 02

The Scrum Master

- ✓ The roles of a Scrum Master.
- ✓ Distinct Skills of a Scrum Masters

Scrum Planning

- ✓ Product Backlog and Sprint Backlog
- ✓ Product Backlog management
- ✓ Product Backlog ordering
- ✓ Product Backlog decomposition

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Course Outline

✓ Day 03

Defining Quality and Done

- ✓ Definition of Done
- ✓ What is “DONE”?
- ✓ What is the impact of not having “DONE” software every Sprint?
- ✓ Quality
- ✓ What is required for high-quality software?
- ✓ Does Scrum need documentation?

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Course Outline

✓ Day 04

Cross-Functional, Self-Organizing Team

- ✓ Creating self-organizing teams

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Course Outline

✓ Day 05

Coaching and Facilitation

- ✓ Coaching and Facilitation Techniques

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 2, 2027	May 6, 2027	5 days	4250.00 \$	Bahrain , Manama
Aug. 3, 2026	Aug. 7, 2026	5 days	5950.00 \$	USA , Los Angeles
Jan. 4, 2027	Jan. 8, 2027	5 days	4250.00 \$	UAE , Dubai
March 14, 2027	March 18, 2027	5 days	4250.00 \$	KSA , Riyadh

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