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Course Name

Certified Expert Facilitator Masterclass

Sector Name

HR Strategy and Training

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Course Introduction

Facilitation today is a critical leadership and business capability — essential for unlocking collective intelligence, driving innovation, aligning teams, and navigating complex organizational challenges.

The **Certified Expert Facilitator Masterclass** by **BOOST** is an intensive, high-level training experience designed to transform experienced professionals into master facilitators who lead outcomes-focused, transformational sessions.

Participants will move beyond traditional training techniques to master strategic facilitation models, advanced group dynamics management, conflict resolution, stakeholder alignment, and the art of leading collaborative innovation.

Throughout this journey, participants will practice live facilitation, receive expert feedback, and develop a strong, adaptive facilitation style that fits today's complex business world. This program prepares facilitators to lead not just conversations — but change, innovation, and strategic decisions.

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Target Audience

- ✓ Experienced facilitators, trainers, and consultants seeking mastery-level skills.
- ✓ Learning and development professionals leading high-impact workshops and strategy sessions.
- ✓ Organizational development specialists, HR business partners, and change agents.
- ✓ Professionals who already have facilitation experience and are ready to lead at a strategic level.

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Learning Objectives

- ✓ Develop a strategic mindset and leadership presence as a facilitator.
- ✓ Design and deliver complex facilitated sessions with measurable outcomes.
- ✓ Master proven facilitation frameworks for group decision-making, problem-solving, and innovation.
- ✓ Diagnose and manage group dynamics, emotions, and resistance with authority and neutrality.
- ✓ Build agility to facilitate high-stakes conversations in-person, virtually, and in hybrid formats.
- ✓ Craft your personal facilitation style and leadership brand to drive organizational impact.

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Course Outline

✓ Day 01

Strategic Foundations of Facilitation

- ✓ Understanding the evolution of facilitation as a leadership discipline.
- ✓ Facilitation vs. presenting vs. coaching: Key distinctions.
- ✓ Aligning facilitation goals to strategic business outcomes.
- ✓ Group development theories and how they impact facilitation.
- ✓ Designing sessions that create real business value Workshop Activity.

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Course Outline

✓ **Day 02**

Advanced Session Design and Planning

- ✓ Strategic session design: From simple meetings to multi-day events.
- ✓ Outcome-based planning frameworks: Divergent and convergent thinking processes.
- ✓ Methods and models: ToP, World Café, Liberating Structures, Six Thinking Hats.
- ✓ Designing inclusive, psychologically safe spaces for innovation and decision-making.
- ✓ Develop an advanced facilitation agenda Workshop.

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Course Outline

✓ **Day 03**

Managing Group Dynamics and Leading Critical Conversations

- ✓ Diagnosing real-time group dynamics and shifting strategies as needed.
- ✓ Facilitation techniques for consensus-building and shared decision-making.
- ✓ Emotional intelligence in facilitation: Reading the room and adjusting your approach.
- ✓ Deep questioning, active listening, and managing silence strategically.
- ✓ Facilitating strategic discussions under tension: Workshop

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Course Outline

✓ Day 04

Conflict, Resistance, and Complex Group Management

- ✓ Strategies for handling challenging participants and group conflict.
- ✓ Facilitation under pressure: High-conflict, multi-stakeholder sessions.
- ✓ Power dynamics, politics, and hidden agendas — and how to stay neutral.
- ✓ Facilitating innovation, change, and cross-cultural collaboration.
- ✓ Facilitating a high-risk organizational transformation session Workshop.

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Course Outline

✓ **Day 05**

Masterclass Facilitation Lab and Personal Development

- ✓ Live Facilitation Challenge: Deliver a 20–30 minute facilitated session.
- ✓ Peer and coach feedback: Strengths, growth areas, and next steps.
- ✓ Building your personal brand as a facilitator and trusted advisor.

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 14, 2027	June 18, 2027	5 days	4250.00 $	UAE , Dubai
Sept. 20, 2027	Sept. 24, 2027	5 days	4250.00 $	UAE , Dubai
Nov. 23, 2026	Nov. 27, 2026	5 days	4250.00 $	UAE , Abu Dhabi
Jan. 18, 2027	Jan. 22, 2027	5 days	4250.00 $	UAE , Abu Dhabi

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