



Consulting and Training | Reach New Heights

Course Name

Managing Multigeneration Teams

Sector Name

Management And Leadership

Document Type

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Managing Multigeneration Teams

Course Introduction

A recent study by Ernst & Young identified that **75%** of managers reported managing multi-generational teams as a challenge. To be a successful and effective leader, you will need to know how to quickly engage and capitalize on your multi-generational team and keep them motivated.

This training course is designed to help participants discover how they can develop, enhance, communicate, and coach a team from diverse generations and reinforce their strengths to achieve better results.

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Managing Multigeneration Teams

Target Audience

- ✓ Managers and Team Leaders.
- ✓ Aspiring Leaders.
- ✓ Human Resources Professionals.
- ✓ Project Managers.
- ✓ Executives and Senior Leaders.
- ✓ Entrepreneurs and Business Owners.
- ✓ Anyone Interested in Team Dynamics.

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Learning Objectives

- ✓ Gain a comprehensive understanding of how leaders and managers can manage a multigenerational team.
- ✓ Communicate more effectively and overcome the work ethic differences between the generations
- ✓ Discover and reinforce the similarities between generations
- ✓ Establish multigenerational work teams that get the job done by managing multigenerational workforce training
- ✓ Enhance department and organizational productivity by managing multigenerational workforce training
- ✓ Train different generations more successfully in managing a multigenerational workforce training

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Managing Multigeneration Teams

Course Outline

✓ 01 Day One

Enhance Interpersonal Management Skills

- ✓ Establish the foundation of trust and confidence with multigenerational employees
- ✓ Recognize the importance of how management styles influence different generations
- ✓ Work more successfully with Traditionalists, Baby Boomers, Gen Xers & Millennials
- ✓ Deal more effectively with different generations, people, and personalities
- ✓ Improve how we communicate with multigenerational employees
- ✓ Develop an action plan to improve multigenerational management and communication styles
- ✓ Apply common-sense motivating principles to multigenerational employees

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Course Outline

✓ 02 Day Two

Handling Difficult Multi-Generational Workplace Situations

- ✓ Reward and recognize the different generational employees
- ✓ Understand what management styles can lead to conflict with different generations
- ✓ Work more successfully with difficult people and personalities
- ✓ Recognize the potential liabilities of the different generations
- ✓ Overcome the work ethic differences between the generations
- ✓ Develop multigenerational collaboration
- ✓ Manage employees who are older or have more seniority than the manager

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Course Outline

✓ 03 Day Three

Build Solid Multi-Generational Teams (Part 1)

- ✓ Help multigenerational employees understand each other & work together more effectively
- ✓ Create more effective multigenerational teams
- ✓ Develop and set clear goals and expectations that get met
- ✓ Increase communication/coordination between multigenerational employees
- ✓ Increase multigenerational employees' accountability and responsibility

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Course Outline

✓ **04 Day Four**

Build Solid Multi-Generational Teams (Part 2)

- ✓ Develop more effective communication skills
- ✓ Improve our listening skills
- ✓ Become a more effective change agent and catalyst for multigenerational change
- ✓ Introduce and implement successful change more effectively
- ✓ Overcome multigenerational resistance to change

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Course Outline

✓ 05 Day Five

Get the Most Out of Multi-Generational Teams

- ✓ Develop and set SMART goals for multigenerational employee performance
- ✓ Use feedback to change behavior and performance
- ✓ Develop a 5-step coaching process to improve multigenerational performance
- ✓ Make performance evaluations more effective in improving employee performance
- ✓ Use a 5-step counseling process to turn multigenerational employees around
- ✓ Develop a Performance Improvement Plan – PIP – that really works

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
July 13, 2026	July 17, 2026	5 days	4250.00 \$	UAE , Dubai
Oct. 19, 2026	Oct. 23, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
April 5, 2027	April 9, 2027	5 days	4950.00 \$	England , London
May 24, 2027	May 28, 2027	5 days	4250.00 \$	UAE , Dubai

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