



Consulting and Training | Reach New Heights

Course Name

AI-Powered HR: Leading Workforce Innovation

Sector Name

HR Strategy and Training

Document Type

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AI-Powered HR: Leading Workforce Innovation

Course Introduction

Artificial Intelligence is rapidly transforming how HR professionals operate and make decisions. From intelligent automation to real-time sentiment insights, HR teams are increasingly expected to leverage AI-powered tools to streamline operations and improve employee experience.

This course offers a structured introduction to how AI can be practically embedded within HR functions, with a focus on systems integration, chatbot use cases, sentiment analysis, and robotic process automation (RPA). Participants will explore how to adopt AI technologies ethically and strategically, while supporting continuous improvement in workforce planning, engagement, and service delivery.

The course emphasizes analytical thinking and digital fluency without requiring technical coding skills, making it ideal for HR leaders seeking to future-proof their function.

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AI-Powered HR: Leading Workforce Innovation

Target Audience

- ✓ HR Business Partners and HR Directors
- ✓ Organizational Development and Talent Managers
- ✓ HR Analysts and Workforce Planning professionals
- ✓ HR Transformation and Technology Leads

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Learning Objectives

- ✓ Identify key HR functions that benefit from AI integration and automation.
- ✓ Understand the fundamentals of chatbot development for HR applications.
- ✓ Apply sentiment analysis to employee feedback to extract meaningful insights.
- ✓ Explore RPA use cases that improve speed and accuracy in repetitive HR tasks.
- ✓ Evaluate ethical implications of AI in HR systems and maintain data privacy.
- ✓ Build strategic awareness of HR technologies that support continuous improvement.
- ✓ Develop action plans to support AI-enabled HR service models and innovation.

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Course Outline

✓ Day 01

Foundations of AI in HR

- ✓ Understanding the AI landscape: key concepts for HR professionals
- ✓ Business drivers for AI in talent and workforce management
- ✓ Strategic areas of application across the HR lifecycle
- ✓ The shift from traditional HR to AI-supported service models

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Course Outline

✓ Day 02

Sentiment Analysis & Employee Insights

- ✓ Overview of Natural Language Processing (NLP) in HR
- ✓ Using sentiment analysis to interpret employee feedback and engagement
- ✓ Designing ethical feedback mechanisms using AI tools
- ✓ Aligning sentiment trends to strategic HR interventions

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Course Outline

✓ Day 03

Chatbot Applications for HR

- ✓ How HR chatbots enhance employee experience and service speed
- ✓ Key features and capabilities in HR chatbot tools
- ✓ Use case examples: onboarding support, policy FAQs, leave requests
- ✓ Deployment considerations and limitations

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Course Outline

✓ Day 04

RPA and Automation in HR

- ✓ What is Robotic Process Automation (RPA)?
- ✓ High-impact automation use cases in HR (payroll, data entry, compliance tracking)
- ✓ **Comparing AI vs RPA:** when to use which technology
- ✓ Continuous improvement and process optimization using automation

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Course Outline

✓ Day 05

AI Readiness & HR Technology Strategy

- ✓ Building AI-readiness in HR systems and teams
- ✓ Integration planning with HRIS and legacy systems
- ✓ Risk management and compliance in digital HR transformation
- ✓ Designing a roadmap for AI adoption in HR (roles, capabilities, governance)

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Nov. 29, 2026	Dec. 3, 2026	5 days	4250.00 \$	Qatar , Doha
Jan. 11, 2027	Jan. 15, 2027	5 days	4250.00 \$	UAE , Abu Dhabi
May 10, 2027	May 14, 2027	5 days	4950.00 \$	England , London
Aug. 2, 2027	Aug. 6, 2027	5 days	4250.00 \$	UAE , Dubai

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