



Consulting and Training | Reach New Heights

Course Name

# Managing Organizational Crises Response Discipline & Legal Accountability

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Sector Name

Legal and Corporate Law

Document Type

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## Managing Organizational Crises Response Discipline & Legal Accountability

### Course Introduction

Crises are inevitable in modern organizations, but their impact depends largely on preparedness, response discipline, and decision-making under pressure. Poor crisis management can lead to legal exposure, reputational damage, regulatory penalties, and loss of stakeholder trust.

Developed by **Boost**, this course is designed to equip entry- to mid-level professionals with a structured and practical understanding of crisis management from an organizational, legal, and governance perspective. The program focuses on recognizing crises, responding effectively, coordinating internally, and managing risks—without turning the course into media handling, public relations, or emergency response training.

**Boost's Crisis Management - Entry to Mid-course** enables participants to contribute effectively to crisis preparedness and response within their organizations

## Managing Organizational Crises Response Discipline & Legal Accountability

### Target Audience

- ✓ Supervisors and middle managers
- ✓ Governance, risk, and compliance staff
- ✓ Legal and corporate affairs professionals
- ✓ Operations and administrative managers
- ✓ Employees involved in incident or issue management

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## Managing Organizational Crises Response Discipline & Legal Accountability

### Learning Objectives

- ✓ Understand what constitutes an organizational crisis
- ✓ Identify early warning signs and potential crisis triggers
- ✓ Apply structured crisis response principles
- ✓ Support decision-making during crisis situations
- ✓ Understand legal, governance, and compliance implications of crises
- ✓ Contribute to organizational crisis preparedness and recovery

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## Managing Organizational Crises Response Discipline & Legal Accountability

### Course Outline

#### ✓ DAY 01

##### Understanding Organizational Crises

###### Module 1: What is a Crisis?

- ✓ Difference between incidents, issues, and crises
- ✓ Types of organizational crises
- ✓ Impact of crises on organizations

###### Module 2: Crisis Triggers and Early Warning Signs

- ✓ Internal and external triggers
- ✓ Recognizing escalation signals
- ✓ Importance of early detection

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### Course Outline

#### ✓ Day 02

##### **Crisis Preparedness and Planning**

##### **Module 3: Crisis Preparedness Concepts**

- ✓ Why preparation matters
- ✓ Organizational readiness
- ✓ Roles of management and staff

##### **Module 4: Crisis Response Structures**

- ✓ Crisis teams and responsibilities
- ✓ Decision authority during crises
- ✓ Coordination and communication channels

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## Managing Organizational Crises Response Discipline & Legal Accountability

### Course Outline

#### ✓ Day 03

##### **Managing Crises in Practice**

##### **Module 5: Responding to Crisis Situations**

- ✓ Immediate response principles
- ✓ Managing uncertainty and pressure
- ✓ Ensuring continuity of operations

##### **Module 6: Decision-Making Under Crisis Conditions**

- ✓ Rapid decision-making challenges
- ✓ Balancing speed, risk, and control
- ✓ Documenting decisions and actions

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### Course Outline

#### ✓ Day 04

##### **Legal, Governance, and Risk Considerations**

##### **Module 7: Legal and Compliance Implications of Crises**

- ✓ Legal exposure during crises
- ✓ Regulatory reporting and obligations
- ✓ Managing liability and accountability

##### **Module 8: Governance Oversight During Crises**

- ✓ Role of senior management and boards
- ✓ Transparency and reporting
- ✓ Maintaining ethical standards

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### Course Outline

#### ✓ Day 05

##### **Recovery, Learning, and Improvement**

##### **Module 9: Post-Crisis Recovery and Stabilization**

- ✓ Restoring operations and confidence
- ✓ Managing residual risks
- ✓ Supporting organizational recovery

##### **Module 10: Learning from Crises**

- ✓ Post-crisis review and analysis
- ✓ Identifying lessons learned
- ✓ Strengthening future crisis readiness

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## Managing Organizational Crises Response Discipline & Legal Accountability

### Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Feb. 1, 2027	Feb. 5, 2027	5 days	4250.00 \$	UAE , Dubai
June 15, 2026	June 19, 2026	5 days	2150.00 \$	Virtual , Online
Sept. 27, 2026	Oct. 1, 2026	5 days	4250.00 \$	KSA , Dammam
Nov. 23, 2026	Nov. 27, 2026	5 days	4950.00 \$	England , London

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