



Consulting and Training | Reach New Heights

**Course Name**

# Process Audits: Mapping end-to-end processes

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**Sector Name**

Audit, Risk and Governance

**Document Type**

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## Process Audits: Mapping end-to-end processes

### Course Introduction

Many organizations conduct audits that focus on individual procedures or departments, while real performance gaps often exist between processes, across handoffs, interfaces, and responsibilities. Without understanding end-to-end process flows, audits fail to identify root causes, inefficiencies, and systemic risks.

Developed by **Boost**, this course introduces a process-based auditing approach that combines end-to-end process mapping with practical audit techniques. Participants learn how to visualize processes, assess controls across the full value stream, identify gaps, and support sustainable process improvement.

**Boost's Process Audits & End-to-End Process Mapping - Intermediate course** equips professionals to audit processes holistically, not in silos

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## Process Audits: Mapping end-to-end processes

### Target Audience

- ✓ Internal audit and assurance professionals
- ✓ Process improvement and quality teams
- ✓ Compliance and risk management staff
- ✓ Operations and business excellence professionals
- ✓ Managers involved in process governance

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## Process Audits: Mapping end-to-end processes

### Learning Objectives

- ✓ Understand process-based auditing concepts
- ✓ Map end-to-end business processes effectively
- ✓ Identify process risks, gaps, and control weaknesses
- ✓ Conduct audits across process flows, not departments
- ✓ Analyze handoffs, interfaces, and ownership issues
- ✓ Develop practical audit findings and improvement recommendations

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## Process Audits: Mapping end-to-end processes

### Course Outline

#### ✓ DAY 01

##### **Foundations of Process-Based Auditing**

##### **Module 1: From Functional Audits to Process Audits**

- ✓ Limitations of traditional functional audits
- ✓ Process-based audit concepts
- ✓ Value of end-to-end process visibility

##### **Module 2: Understanding End-to-End Processes**

- ✓ What “end-to-end” really means
- ✓ Process boundaries and ownership
- ✓ Internal and external process interfaces

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### Course Outline

#### ✓ Day 02

##### Process Mapping Techniques

##### Module 3: Process Mapping Fundamentals

- ✓ Purpose of process mapping
- ✓ Levels of process mapping
- ✓ Choosing the right mapping depth

##### Module 4: End-to-End Process Mapping Tools

- ✓ High-level and detailed process maps
- ✓ Swimlane and cross-functional views
- ✓ Identifying inputs, outputs, and handoffs

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### Course Outline

#### ✓ Day 03

##### **Auditing Processes Across the Value Stream**

##### **Module 5: Identifying Process Risks and Controls**

- ✓ Process risks vs. compliance risks
- ✓ Control points across the process flow
- ✓ Detecting gaps between steps

##### **Module 6: Auditing Handoffs and Interfaces**

- ✓ Common failure points at interfaces
- ✓ Ownership and accountability issues
- ✓ Information flow and approvals

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### Course Outline

#### ✓ Day 04

##### **Process Audit Execution and Analysis**

##### **Module 7: Conducting End-to-End Process Audits**

- ✓ Audit planning using process maps
- ✓ Evidence collection across functions
- ✓ Interviewing process stakeholders

##### **Module 8: Analyzing Audit Findings**

- ✓ Root cause analysis in process audits
- ✓ Identifying systemic vs. isolated issues
- ✓ Assessing impact on performance and risk

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### Course Outline

#### ✓ Day 05

##### **Reporting, Improvement, and Governance**

##### **Module 9: Process Audit Reporting**

- ✓ Writing clear, process-focused findings
- ✓ Visualizing issues using process maps
- ✓ Communicating risks and improvement opportunities

##### **Module 10: Using Process Audits for Improvement**

- ✓ Linking audit results to process improvement
- ✓ Strengthening process governance
- ✓ Sustaining end-to-end process control

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## Process Audits: Mapping end-to-end processes

### Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
April 27, 2026	May 1, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
July 27, 2026	July 31, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Oct. 19, 2026	Oct. 23, 2026	5 days	4250.00 \$	UAE , Dubai
Feb. 1, 2027	Feb. 5, 2027	5 days	4950.00 \$	Austria , Vienna

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