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Course Name

Contractor Health Care Management

Sector Name

Health, Safety and Environment

Document Type

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Contractor Health Care Management

Course Introduction

Organizations that rely on contractors for healthcare services or healthcare-related activities face unique challenges in ensuring quality of care, regulatory compliance, cost control, and patient safety. Effective contractor health care management is essential to align contractor performance with organizational standards, policies, and healthcare governance requirements.

The Contractor Health Care Management course is designed for professionals responsible for overseeing, coordinating, or managing healthcare services delivered by contractors. Within **BOOST ,** this program focuses on strengthening participants' ability to manage contractor healthcare arrangements effectively while maintaining quality, safety, and compliance.

The course emphasizes practical approaches to contractor selection, performance monitoring, compliance oversight, and relationship management in healthcare environments. Participants explore how to manage contractual obligations, ensure adherence to clinical and operational standards, address performance issues, and reduce risks associated with outsourced healthcare services.

By combining governance principles with real-world healthcare management practices, this program equips participants with the knowledge and confidence needed to manage contractor healthcare services responsibly and support consistent, high-quality outcomes.

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Target Audience

- ✓ Healthcare administrators and managers
- ✓ Contract and vendor management professionals
- ✓ Health, safety, and compliance officers
- ✓ Procurement and sourcing professionals in healthcare
- ✓ Operations and facilities managers
- ✓ HR and workforce management staff
- ✓ Public and private sector professionals overseeing outsourced healthcare services

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Learning Objectives

- ✓ Understand the role of contractor healthcare management within organizations
- ✓ Manage contractor healthcare services in line with quality and safety standards
- ✓ Monitor contractor performance and compliance effectively
- ✓ Identify and mitigate healthcare-related and contractual risks
- ✓ Support regulatory and policy compliance in contractor healthcare delivery
- ✓ Improve coordination between contractors and internal healthcare teams
- ✓ Handle performance issues, variations, and service gaps
- ✓ Strengthen governance and accountability in contractor healthcare management

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Contractor Health Care Management

Course Outline

✓ DAY 01

Foundations of Contractor Health Care Management

- ✓ Overview of contractor healthcare services
- ✓ Role of contractors in healthcare delivery
- ✓ Governance and accountability in contractor healthcare
- ✓ Key stakeholders and responsibilities
- ✓ Common challenges in managing contractor healthcare services
- ✓ Quality, safety, and ethical considerations

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Contractor Health Care Management

Course Outline

✓ Day 02

Contractor Selection, Contracts, and Compliance

- ✓ Contractor selection criteria in healthcare
- ✓ Understanding healthcare service contracts
- ✓ Defining scope, roles, and responsibilities
- ✓ Regulatory and policy compliance requirements
- ✓ Credentialing and qualification verification
- ✓ Managing contractual obligations

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Contractor Health Care Management

Course Outline

✓ Day 03

Performance Management and Quality Assurance

- ✓ Monitoring contractor healthcare performance
- ✓ Key performance indicators and service standards
- ✓ Patient safety and quality monitoring
- ✓ Incident reporting and follow-up
- ✓ Managing underperformance and corrective actions
- ✓ Communication and collaboration with contractors

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Contractor Health Care Management

Course Outline

✓ Day 04

Risk Management and Operational Oversight

- ✓ Identifying risks in contractor healthcare delivery
- ✓ Clinical, operational, and reputational risks
- ✓ Managing health and safety requirements
- ✓ Data protection and confidentiality considerations
- ✓ Handling complaints, disputes, and service failures
- ✓ Escalation and issue resolution processes

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Contractor Health Care Management

Course Outline

✓ Day 05

Continuous Improvement and Best Practices

- ✓ Audits, reviews, and contractor evaluations
- ✓ Continuous improvement in contractor healthcare management
- ✓ Integrating contractor services into healthcare systems
- ✓ Managing contract renewals, changes, and termination
- ✓ Lessons learned and performance optimization
- ✓ Developing a contractor healthcare management action plan

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
March 15, 2027	March 19, 2027	5 days	4250.00 $	UAE , Dubai
June 21, 2027	June 25, 2027	5 days	4250.00 $	UAE , Abu Dhabi
Sept. 20, 2027	Sept. 24, 2027	5 days	4250.00 $	UAE , Abu Dhabi
Dec. 14, 2026	Dec. 18, 2026	5 days	4250.00 $	UAE , Abu Dhabi

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