

Course Name

Business Continuity and Operational Resilience Program

Sector Name

Audit, Risk and Governance

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Business Continuity and Operational Resilience Program

Course Introduction

In today's dynamic and unpredictable business environment, organizations face an array of potential disruptions, including natural disasters, cyber incidents, and operational failures. Effective business continuity and operational resilience strategies are essential to ensure critical functions continue, risks are mitigated, and stakeholders remain confident. This course equips participants with the knowledge and practical skills to design, implement, and maintain robust continuity and resilience frameworks.

Participants will explore methods for identifying critical business processes, assessing threats, developing continuity plans, and embedding resilience into organizational culture. Emphasis is placed on risk-based approaches, real-world scenarios, and testing procedures to ensure that business operations can withstand and quickly recover from disruptions.

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Target Audience

- ✓ Business Continuity Managers
- ✓ Risk Management Professionals
- ✓ Operations Managers

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Learning Objectives

- Understand the principles and importance of business continuity and operational resilience.
- Identify critical business processes and assess potential threats and vulnerabilities.
- Develop and implement business continuity plans and resilience strategies.
- Test, evaluate, and refine continuity and resilience measures.
- Foster a culture of resilience and continuous improvement across the organization.

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Business Continuity and Operational Resilience Program

Course Outline

✓ DAY 01

Foundations of Business Continuity and Operational Resilience

- ✓ Key concepts and principles of business continuity (BC) and operational resilience (OR)
- ✓ Regulatory and industry standards (ISO 22301, BCM guidelines)
- ✓ Roles and responsibilities in BC and OR management
- ✓ Threats, risks, and impact on organizational operations
- ✓ Aligning continuity and resilience with business objectives

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Course Outline

✓ Day 02

Business Impact Analysis (BIA) and Risk Assessment

- ✓ Identifying critical functions, assets, and dependencies
- ✓ Assessing potential operational, financial, and reputational impacts
- ✓ Prioritizing functions and resources for recovery
- ✓ Threat and vulnerability analysis
- ✓ Documenting findings and developing risk registers

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Course Outline

✓ Day 03

Business Continuity and Resilience Planning

- ✓ Designing business continuity strategies and recovery options
- ✓ Developing response, recovery, and communication plans
- ✓ Resource allocation and backup solutions
- ✓ Integration with IT disaster recovery and cybersecurity plans
- ✓ Establishing governance and escalation procedures

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Course Outline

✓ Day 04

Testing, Exercising, and Evaluating Plans

- ✓ Types of testing: tabletop, simulation, and full-scale exercises
- ✓ Conducting plan validation and scenario analysis
- ✓ Evaluating response effectiveness and identifying gaps
- ✓ Corrective actions and plan refinement
- ✓ Reporting results to management and stakeholders

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Course Outline

✓ Day 05

Embedding Resilience and Continuous Improvement

- Integrating resilience into organizational culture and processes
- Continuous monitoring of risks and operational performance
- Lessons learned and knowledge management
- Updating plans based on regulatory changes and operational shifts
- Building long-term sustainability and resilience capabilities

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 23, 2027	May 27, 2027	5 days	4250.00 \$	KSA , Riyadh
Oct. 25, 2026	Oct. 29, 2026	5 days	2150.00 \$	Virtual , Online
March 29, 2027	April 2, 2027	5 days	4950.00 \$	Greece , Athens
July 12, 2027	July 16, 2027	5 days	4250.00 \$	UAE , Dubai

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