

Consulting and Training | Reach New Heights

Course Name

Leadership in Complex Environments

Sector Name

Sales, Marketing and Customer Service

Document Type

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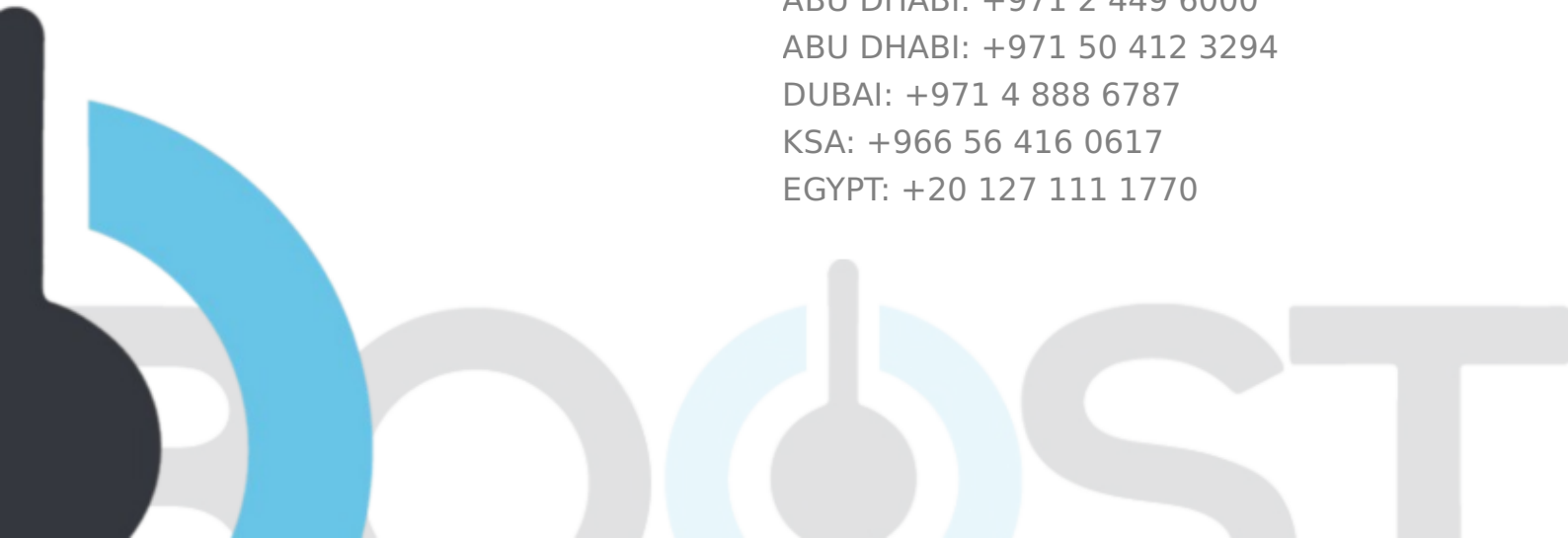
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Leadership in Complex Environments

Course Introduction

In today's fast-paced and uncertain business landscape, leaders are constantly challenged to make high-impact decisions, manage ambiguity, and guide their teams through complexity.

This program equips participants with the skills, frameworks, and mindset needed to lead effectively in dynamic environments. Participants will learn how to navigate uncertainty, solve complex problems, influence stakeholders, and drive team performance while maintaining alignment with organizational goals.

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Leadership in Complex Environments

Target Audience

- ✓ Project Managers
- ✓ Program Directors
- ✓ Portfolio Managers

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Leadership in Complex Environments

Learning Objectives

- ✓ Lead teams through complex and ambiguous situations.
- ✓ Apply structured approaches to complex problem-solving.
- ✓ Make informed, high-impact decisions under pressure.
- ✓ Foster team collaboration and accountability.
- ✓ Strengthen influence and leadership presence in challenging contexts.

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Leadership in Complex Environments

Course Outline

✓ DAY 01

Leadership in Complexity

- ✓ Understanding complexity and ambiguity in organizations
- ✓ Leadership styles for complex environments
- ✓ Decision-making frameworks for uncertainty
- ✓ Situational awareness and organizational dynamics
- ✓ Developing resilience as a leader

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Leadership in Complex Environments

Course Outline

✓ Day 02

Advanced Problem-Solving Techniques

- ✓ Structured problem-solving approaches for complex issues
- ✓ Analytical tools for root cause identification
- ✓ Scenario planning and contingency strategies
- ✓ Data-driven decision-making
- ✓ Overcoming organizational barriers to solutions

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Leadership in Complex Environments

Course Outline

✓ Day 03

Change Leadership and Influence

- ✓ Leading teams through change and uncertainty
- ✓ Engaging stakeholders and gaining alignment
- ✓ Negotiation and persuasion techniques for leaders
- ✓ Building trust and credibility in dynamic contexts
- ✓ Communicating strategy effectively to diverse audiences

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Leadership in Complex Environments

Course Outline

✓ Day 04

Driving Team Performance and Collaboration

- ✓ Leveraging team strengths for problem-solving
- ✓ Delegation and accountability for results
- ✓ Facilitating high-impact decision-making in teams
- ✓ Conflict resolution and problem-solving in group settings
- ✓ Encouraging innovative thinking and initiative

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Course Outline

✓ Day 05

Sustaining Leadership Impact

- ✓ Monitoring outcomes and evaluating decisions
- ✓ Continuous learning and leadership development
- ✓ Embedding a culture of problem-solving and accountability
- ✓ Coaching and mentoring emerging leaders

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 23, 2027	May 27, 2027	5 days	4250.00 \$	KSA , Riyadh
Oct. 18, 2026	Oct. 22, 2026	5 days	2150.00 \$	Virtual , Online
April 5, 2027	April 9, 2027	5 days	4950.00 \$	Turkey , Istanbul
Aug. 9, 2027	Aug. 13, 2027	5 days	4250.00 \$	UAE , Dubai

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