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Course Name

CompTIA A+ (Exams 220-1101 and 220-1102)

Sector Name

Information Technology

Document Type

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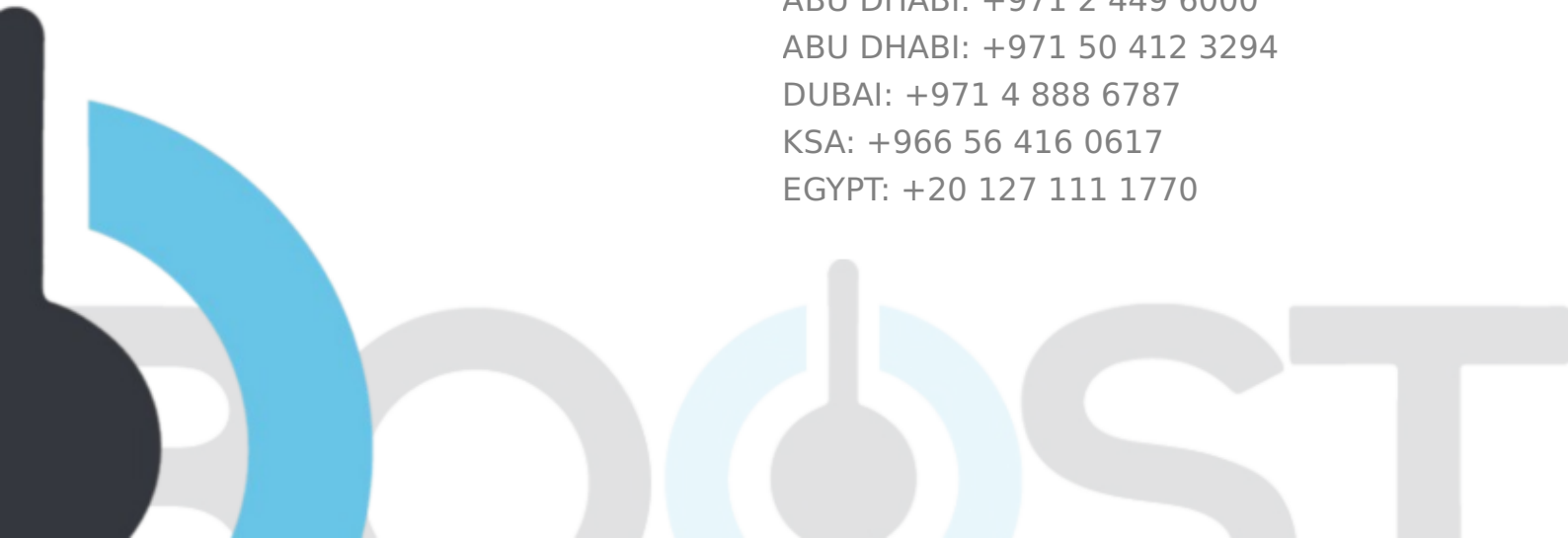
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CompTIA A+ (Exams 220-1101 and 220-1102)

Course Introduction

The CompTIA A+ certification is globally recognized as the industry standard for entry-level IT professionals, validating essential skills required to support today's core technologies. As organizations increasingly rely on complex hardware, software, networks, and security environments, there is a growing demand for professionals with strong foundational IT support capabilities.

Developed by **BOOST**, the CompTIA A+ (Exams 220-1101 and 220-1102) course is designed to prepare participants for both A+ core exams while building practical, job-ready IT skills. The program covers essential concepts related to hardware, operating systems, networking, mobile devices, security, troubleshooting, and professional IT practices.

This course combines structured exam preparation with real-world technical understanding, enabling participants to diagnose issues, support end users, and operate effectively in modern IT environments—while confidently preparing for the CompTIA A+ certification exams.



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Target Audience

Individuals seeking entry-level IT roles or foundational technical support certification in modern IT environments.

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Learning Objectives

- ✓ Understand CompTIA A+ exam structure and core domains
- ✓ Identify and support common hardware and software components
- ✓ Troubleshoot operating systems, devices, and connectivity issues
- ✓ Apply basic networking and security concepts
- ✓ Prepare effectively for the CompTIA A+ (220-1101 and 220-1102) exams

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CompTIA A+ (Exams 220-1101 and 220-1102)

Course Outline

✓ DAY 01

Module 1: Core IT Concepts and Computing Basics

- ✓ Understanding computing concepts, components, and terminology
- ✓ Roles of hardware, software, and operating systems
- ✓ IT environments and users support fundamentals

Module 2: Hardware Components and Devices

- ✓ Motherboards, CPUs, memory, storage, and peripherals
- ✓ Input/output devices and display technologies
- ✓ Hardware compatibility and safety considerations

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Course Outline

✓ Day 02

Module 1: Operating System Fundamentals

- ✓ Functions and types of operating systems
- ✓ OS features, interfaces, and system requirements
- ✓ Common OS tasks and user management

Module 2: Installation and Configuration

- ✓ Installing and configuring operating systems
- ✓ System configuration tools and settings
- ✓ Updating, patching, and maintaining OS performance

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CompTIA A+ (Exams 220-1101 and 220-1102)

Course Outline

✓ Day 03

Module 1: Networking and Connectivity Basics

- ✓ Network types, components, and protocols
- ✓ Wired and wireless connectivity concepts
- ✓ Basic network configuration and troubleshooting

Module 2: Mobile Devices and Virtualization Concepts

- ✓ Mobile devices, operating systems, and configurations
- ✓ Synchronization and connectivity for mobile users
- ✓ Introduction to virtualization and cloud basics

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Course Outline

✓ Day 04

Module 1: Security Fundamentals and Threat Awareness

- ✓ Core security concepts and best practices
- ✓ Common threats, vulnerabilities, and attack types
- ✓ Securing devices, data, and user access

Module 2: Troubleshooting Methodologies

- ✓ Structured troubleshooting approach
- ✓ Identifying and resolving hardware, OS, and network issues
- ✓ Documentation and escalation procedures

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Course Outline

✓ Day 05

Module 1: IT Professionalism and Operational Practices

- ✓ Professional communication and customer interaction
- ✓ Change management and documentation standards
- ✓ Safety, environmental, and ethical practices

Module 2: A+ Exam Preparation and Practice Review

- ✓ Overview of Core 1 and Core 2 exam objectives
- ✓ Exam-style questions and scenario-based review
- ✓ Final revision and readiness assessment

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 10, 2027	May 14, 2027	5 days	4250.00 \$	UAE , Abu Dhabi
Sept. 6, 2027	Sept. 10, 2027	5 days	4250.00 \$	UAE , Dubai
Oct. 19, 2026	Oct. 23, 2026	5 days	4250.00 \$	UAE , Abu Dhabi

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