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Course Name

Project Interface Performance

Sector Name

Project & Contract Management

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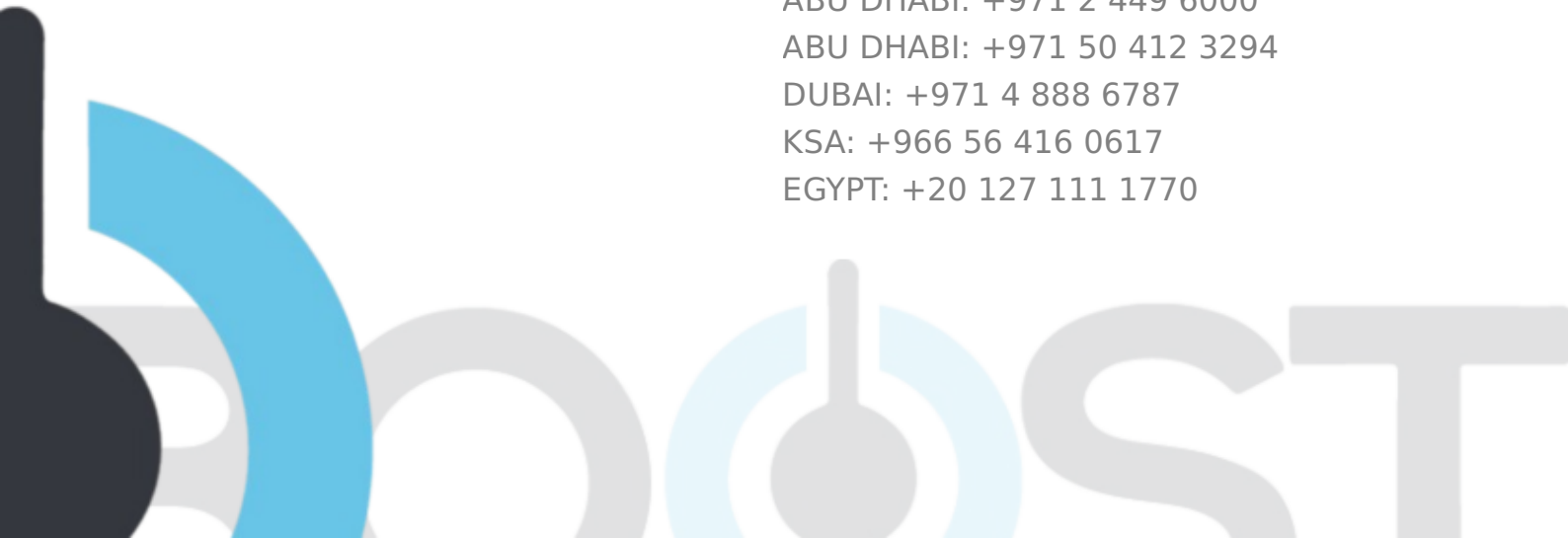
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Project Interface Performance

Course Introduction

A project can have strong teams, capable contractors and well-managed work packages and still underperform because value is lost between them. Information arrives without the context needed by the receiving team, one discipline completes its work before another is ready, responsibilities become unclear at organizational boundaries, technical decisions fail to reach affected parties, or a deliverable is technically complete but unusable by the next stage. These interface failures often appear later as delay, rework or coordination problems even though their real origin lies in the connections between project components.

BOOST Consulting & Training presents **Project Interface Performance**, a practical program designed to help project professionals manage the spaces between disciplines, contractors, work packages, systems and project phases as deliberately as they manage the individual components themselves. Participants learn to identify critical interfaces, define what must cross each boundary, expose dependency and ownership gaps, design stronger handoffs, and measure interface health so emerging breakdowns can be corrected before they affect wider project performance.



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Project Interface Performance

Target Audience

Project and program managers, interface and integration managers, engineering and construction professionals, PMO specialists, and contractors or work-package managers.

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Project Interface Performance

Learning Objectives

- ✓ Identify critical interfaces across complex project environments.
- ✓ Map dependencies between teams, contractors, disciplines and work packages.
- ✓ Define the information, decisions and deliverables required at each interface.
- ✓ Detect ownership gaps and weak handoffs before they create project disruption.
- ✓ Design effective interface agreements and escalation mechanisms.
- ✓ Monitor interface health using practical performance signals.
- ✓ Build an integrated approach for improving interface performance throughout delivery.

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Project Interface Performance

Course Outline

✓ Day 01

Seeing the Project Between the Boxes

Understanding Interface Performance

- ✓ Distinguishing management of individual work packages from management between them
- ✓ Identifying technical, organizational, contractual and phase interfaces
- ✓ Recognizing how interface failures become visible later as delay, rework and disruption

Building the Project Interface Landscape

- ✓ Mapping teams, disciplines, contractors, systems and delivery packages
- ✓ Identifying where information, decisions, materials and deliverables cross boundaries
- ✓ Prioritizing interfaces according to dependency and project impact

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Project Interface Performance

Course Outline

✓ Day 02

Defining What Must Cross the Boundary

Designing Interface Requirements

- ✓ Clarifying what each side needs to provide and receive
- ✓ Defining required information, quality, format, timing and acceptance conditions
- ✓ Preventing technically complete outputs from becoming unusable downstream inputs

Mapping Interface Dependencies

- ✓ Identifying predecessor and successor relationships across organizational boundaries
- ✓ Detecting hidden dependencies not visible in individual schedules
- ✓ Tracing the downstream consequences of missed interface commitments

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Project Interface Performance

Course Outline

✓ Day 03

Strengthening Handoffs and Ownership

Designing Reliable Project Handoffs

- ✓ Preparing the receiving party before transfer rather than only completing the sender's task
- ✓ Establishing readiness and acceptance criteria for critical handoffs
- ✓ Preventing information loss and reinterpretation during transfer

Eliminating Interface Ownership Gaps

- ✓ Clarifying responsibility when an issue sits between two scopes
- ✓ Defining ownership for interface decisions and unresolved dependencies
- ✓ Creating escalation paths without turning every interface issue into senior management intervention

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Project Interface Performance

Course Outline

✓ Day 04

Detecting Interface Breakdown Early

Reading Interface Health Signals

- ✓ Monitoring delayed responses, incomplete inputs and repeated clarification cycles
- ✓ Detecting growing decision queues and unresolved dependency issues
- ✓ Identifying rework patterns that point back to weak interfaces

Resolving Cross-Boundary Problems

- ✓ Diagnosing whether failure originates in scope, timing, information or ownership
- ✓ Coordinating resolution where no single party controls the complete problem
- ✓ Preventing local solutions from transferring disruption to another work package

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Course Outline

✓ Day 05

Building High-Performance Project Interfaces

Managing Interface Performance Over Time

- ✓ Establishing practical indicators for critical interface health
- ✓ Reviewing interfaces as project phases, packages and dependencies evolve
- ✓ Capturing recurring interface failures to improve future delivery design

Project Interface Performance Lab

- ✓ Managing a multi-party project scenario with interconnected interface failures
- ✓ Redesigning handoffs, ownership, dependencies and escalation routes
- ✓ Building a Project Interface Performance Map for workplace application

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Dec. 28, 2026	Jan. 1, 2027	5 days	4250.00 \$	UAE , Dubai

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