



Consulting and Training | Reach New Heights

Course Name

Quality Assurance and Quality Control (using ISO 9001:2015 as a Framework)

Sector Name

Quality Management & Operational Excellence

Document Type

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Quality Assurance and Quality Control (using ISO 9001:2015 as a Framework)

Course Introduction

Maintaining consistent product and service quality is a critical priority for organisations operating in competitive and highly regulated industries. The Quality Assurance & Quality Control Training Course provides professionals with the knowledge and practical tools required to establish and maintain effective quality management systems, ensuring operational reliability and continuous improvement.

This corporate training program focuses on the principles of quality assurance (QA) and quality control (QC), helping organisations strengthen internal processes, reduce defects, and ensure compliance with international quality standards. Participants will explore key topics such as quality planning, inspection procedures, process monitoring, quality audits, and corrective and preventive actions (CAPA).

The course also highlights the role of quality management in improving operational efficiency, customer satisfaction, and product reliability. By implementing structured QA/QC practices, organisations can enhance their ability to detect issues early,

maintain consistent production standards, and meet regulatory and industry requirements.

Through practical case studies and proven quality management frameworks, this training enables professionals to develop effective quality control procedures, performance monitoring systems, and continuous improvement strategies, helping organisations achieve higher levels of operational excellence, risk reduction, and long-term business sustainability.

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Target Audience

- ✓ Practitioners in quality and audits
- ✓ Senior members and managers of organisations who need to understand the significance of training employees on quality management
- ✓ Quality team members
- ✓ Professionals aspiring to undertake a quality-related certification
- ✓ Construction project owners
- ✓ Design consultants
- ✓ Construction contractors
- ✓ Architects
- ✓ Non-engineering construction professionals

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Learning Objectives

- ✓ Be familiar with the requirements of the new ISO 9001:2015
- ✓ Understand methods for improving the interaction in business processes
- ✓ Analyse quality controls for adequacy and suitability
- ✓ Review techniques for process analysis, monitoring, and measurement
- ✓ Practice auditing techniques
- ✓ Consider differing approaches to the improvement of the organization

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Course Outline

✓ DAY 1

Training Course Curriculum

- ✓ A Process Approach to Managing Quality
- ✓ An introduction to quality management systems
- ✓ The new ISO high-level structure for management systems standards and links with the framework for the new ISO 9001:2015
- ✓ The process approach
- ✓ The organisation is a set of interrelated processes
- ✓ Risk and opportunities in your quality management system

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Course Outline

✓ DAY 2

Designing and Implementing ISO 9001:2015

- ✓ The PDCA approach
- ✓ Risk-based thinking
- ✓ The organisation and context
- ✓ Needs and expectations of interested parties
- ✓ The significance of effective leadership in a quality management system
- ✓ The role and responsibilities of leaders in the new ISO 9001:2015

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Course Outline

✓ DAY 3

Planning and Operating ISO 9001:2015

- ✓ Establishing policies
- ✓ Planning for a quality management system
- ✓ Addressing risk and opportunity within a quality management system
- ✓ Supporting your system – resources and competence
- ✓ Operations, planning, and control

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Course Outline

✓ DAY 4

Performance Monitoring, Quality Assurance, and Analysis

- ✓ Measurement and monitoring of processes
- ✓ Measurement and monitoring of products
- ✓ Measurement and monitoring of the satisfaction of interested parties
- ✓ Analysis and reporting of data
- ✓ Continual improvement of the system
- ✓ Continual improvement of the organisation

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Course Outline

✓ DAY 5

Internal Audit as a Management Tool

- ✓ Management and planning of an internal audit
- ✓ Auditing in practice
- ✓ Opening meetings
- ✓ Collecting data
- ✓ Feedback on the audit
- ✓ Audit reporting

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Aug. 9, 2027	Aug. 13, 2027	5 days	4250.00 \$	UAE , Dubai
Oct. 26, 2026	Oct. 30, 2026	5 days	4950.00 \$	England , London
Jan. 10, 2027	Jan. 14, 2027	5 days	4250.00 \$	KSA , Riyadh
May 23, 2027	May 27, 2027	5 days	4250.00 \$	Bahrain , Manama

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