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Course Name

Operational Efficiency and Continuous Improvement Excellence

Sector Name

Management And Leadership

Document Type

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Operational Efficiency and Continuous Improvement Excellence

Course Introduction

Organizations seeking sustainable growth and competitive advantage must continuously improve operational performance, optimize processes, and enhance organizational efficiency.

Modern Efficiency & Improvement functions play a strategic role in identifying operational gaps, streamlining workflows, eliminating inefficiencies, and driving continuous improvement initiatives that support productivity, quality, cost optimization, and organizational agility.

BOOST Consulting & Training designed this program to equip participants with the strategic knowledge and practical capabilities required to improve operational efficiency and lead continuous improvement initiatives across organizational functions.

The program focuses on process optimization, performance analysis, operational excellence methodologies, problem-solving approaches, and improvement frameworks that support sustainable organizational performance and operational effectiveness.

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Operational Efficiency and Continuous Improvement Excellence

Target Audience

- ✓ Operational Excellence Professionals
- ✓ Process Improvement Specialists
- ✓ Quality and Performance Management Staff
- ✓ Operations and Service Delivery Managers
- ✓ PMO and Continuous Improvement Teams
- ✓ Team Leaders and Supervisors responsible for operational performance initiatives
- ✓ Professionals involved in organizational efficiency and process optimization activities

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Operational Efficiency and Continuous Improvement Excellence

Learning Objectives

- ✓ Apply operational efficiency and continuous improvement principles to enhance organizational performance.
- ✓ Identify operational inefficiencies and process improvement opportunities effectively.
- ✓ Analyze workflows and operational processes to improve productivity and service quality.
- ✓ Apply structured problem-solving and process optimization methodologies.
- ✓ Strengthen performance monitoring and operational effectiveness measurement practices.
- ✓ Support organizational agility and continuous improvement culture development.
- ✓ Improve collaboration and operational coordination across business functions.
- ✓ Enhance organizational sustainability through efficient and value-driven operational practices

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Operational Efficiency and Continuous Improvement Excellence

Course Outline

✓ DAY 1

Foundations of Operational Efficiency and Improvement

- ✓ Strategic role of efficiency and improvement in organizational success
- ✓ Principles of operational excellence and performance optimization
- ✓ Understanding organizational workflows and operational processes
- ✓ Identifying inefficiencies and operational performance gaps
- ✓ Continuous improvement of culture and organizational alignment
- ✓ Challenges impacting operational efficiency and service performance

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Course Outline

✓ DAY 2

Process Analysis and Workflow Optimization

- ✓ Process mapping and workflow analysis techniques
- ✓ Identifying bottlenecks, delays, and operational waste
- ✓ Streamlining operational activities and improving workflow efficiency
- ✓ Resource utilization and productivity enhancement practices
- ✓ Operational coordination and cross-functional collaboration
- ✓ Best practices in process optimization and workflow management

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Course Outline

✓ DAY 3

Problem Solving and Performance Improvement Methodologies

- ✓ Structured problem-solving approaches and analytical thinking
- ✓ Root cause analysis and corrective action planning
- ✓ Continuous improvement methodologies and operational frameworks
- ✓ Managing operational changes and
- ✓ improvement initiatives
- ✓ Monitoring process effectiveness and operational outcomes
- ✓ Supporting operational stability and service consistency

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Course Outline

✓ DAY 4

Performance Measurement and Operational Excellence

- ✓ Operational KPIs and performance monitoring practices
- ✓ Data-driven decision-making and operational reporting
- ✓ Measuring productivity, quality, and service effectiveness
- ✓ Managing operational risks and performance deviations
- ✓ Improving organizational responsiveness and operational agility
- ✓ Enhancing accountability and operational discipline

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Operational Efficiency and Continuous Improvement Excellence

Course Outline

✓ DAY 5

Sustainable Improvement and Future Operational Readiness

- ✓ Building continuous improvement roadmaps and action plans
- ✓ Innovation and digital transformation in operational improvement
- ✓ Supporting organizational resilience and future readiness
- ✓ Continuous learning and operational capability enhancement
- ✓ Strengthening collaboration and improvement leadership practices
- ✓ Building agile, efficient, and high-performing organizational environments

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Oct. 10, 2027	Oct. 14, 2027	5 days	4250.00 \$	KSA , Riyadh
Jan. 18, 2027	Jan. 22, 2027	5 days	4250.00 \$	UAE , Dubai
April 26, 2027	April 30, 2027	5 days	4950.00 \$	England , London
Aug. 2, 2027	Aug. 6, 2027	5 days	4250.00 \$	UAE , Abu Dhabi

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