



Consulting and Training | Reach New Heights

Course Name

Advanced Emergency Response and Crisis Management

Sector Name

Health, Safety and Environment

Document Type

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Advanced Emergency Response and Crisis Management

Course Introduction

The sheer range of potential incidents and emergencies that can disrupt or even stop production are increasing. If managed correctly then not all of these incidents will become critical or be classed as a crisis, but those that result in increased losses or put increased demand upon the organisation will have serious consequences for the company, the shareholders and stakeholders or the country itself badly damaging the reputation of all those involved in the response. This course will teach you that meeting this commitment involves more than just being fully prepared.

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Advanced Emergency Response and Crisis Management

Target Audience

Leaders or responsible parties in charge of safety, emergency, or crisis management, for an organization, division, or municipality. These include, but are not limited to: ministry or government regulators; fire, safety and security professionals; risk, marketing and insurance professionals; designated incident, emergency and crisis response professionals; local fire and emergency response members; and other emergency response professionals.

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Advanced Emergency Response and Crisis Management

Learning Objectives

- ✓ Recognise the attributes between incidents, emergencies and crisis situations
- ✓ Develop methods to avoid unnecessary escalation, and how to design, command and control response to each scenario
- ✓ Enhance on-scene leadership capabilities and techniques
- ✓ Apply best practice in organizing Emergency Control Centers (ECC), Emergency Response Teams (ERT) and Crisis Management Teams (CRT) to assist the Forward Incident Control (FIC)
- ✓ Analyze human factor and allocate duties with regards to psychological readiness, resource allocation, deployment, discipline, leadership and welfare

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Course Outline

✓ DAY 01

Module (01) Hazard action prevention

- ✓ Overview of prevention methods
- ✓ Vulnerability analysis
- ✓ Risk assessment of hazardous materials
- ✓ Developing the crisis management manual
- ✓ Developing procedures

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Course Outline

✓ Day 02

Module (02) Crisis management - control models

- ✓ Command and control systems
- ✓ Crisis management - emergency planning
- ✓ International laws
- ✓ Local regulations

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Course Outline

✓ Day 03

Module (03) Writing the emergency response plan

- ✓ Contents critical to the emergency response plan
- ✓ Emergency organization
- ✓ Emergency procedures
- ✓ Assessment of available resources
- ✓ Plan implementation
- ✓ Training employees
- ✓ Distribution of the emergency plan
- ✓ Updating the plan

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Course Outline

✓ Day 04

Module (04) Organizing incident control

- ✓ Emergency Control Centers (ECC)
- ✓ Communication at the ECC
- ✓ Equipment needed
- ✓ Resources needed
- ✓ Emergency Response Teams (ERT)
- ✓ Health and safety
- ✓ Crisis Management Teams (CRT)
- ✓ Forward Incident Control (FIC)
- ✓ Control points

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Course Outline

✓ Day 05

Module (05) Emergency action procedures

- ✓ Response and media
- ✓ Emergency action procedures
- ✓ Evacuation procedures
- ✓ Medical emergencies
- ✓ Fire procedure
- ✓ Explosion procedure
- ✓ Hazardous materials
- ✓ Environmental hazards

Module (06) Emergency response model

- ✓ Media relations and recovery
- ✓ Flixborough case
- ✓ Texas BP Refinery case
- ✓ BIG Spring Refinery case
- ✓ Regional-based cases



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FROM	TO	DURATION	FEES	LOCATION
Dec. 28, 2026	Jan. 1, 2027	5 days	4250.00 \$	UAE , Dubai
Jan. 11, 2027	Jan. 15, 2027	5 days	5950.00 \$	USA , Texas
June 28, 2027	July 2, 2027	5 days	4250.00 \$	UAE , Dubai
Sept. 28, 2026	Oct. 2, 2026	5 days	4950.00 \$	Turkey , Istanbul

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