



Consulting and Training | Reach New Heights

Course Name

Global Strategic and Operational Management

Sector Name

Quality Management & Operational Excellence

Document Type

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Global Strategic and Operational Management

Course Introduction

The Global Strategic and Operational Management Training Course is a comprehensive **5-day** program designed to equip professionals with the skills and knowledge necessary to navigate the complexities of global business environments. This course focuses on strategic planning, operational excellence, and effective management practices essential for success in international markets.

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Global Strategic and Operational Management

Target Audience

- ✓ C-suite Executives (CEOs, COOs, CFOs)
- ✓ Senior Business Leaders & Directors
- ✓ Global Operations Managers
- ✓ Strategy & Business Development Managers
- ✓ General Managers & Regional Managers
- ✓ Organizational Development & HR Directors
- ✓ Supply Chain & Logistics Managers
- ✓ Management Consultants
- ✓ Entrepreneurs & Business Owners
- ✓ Senior Project & Program Managers

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Learning Objectives

- ✓ Set creative and realistic strategic and operational objectives and goals.
- ✓ Understand the latest skills, models, and techniques employed in global operational management.
- ✓ Build effective change processes that meet stakeholder expectations.
- ✓ Maximize operational core competencies while executing organizational strategies.
- ✓ Bridge the gap between operational and organizational objectives.
- ✓ Foster a creative workplace culture for overcoming strategic challenges.
- ✓ Master strategic thinking at every operational level to add value.
- ✓ Recognize the necessary management functions to display from the available options.
- ✓ Retain crucial conventional management functions and execute highly innovative techniques.
- ✓ Identify the latest trends in global management practices.

Global Strategic and Operational Management

Course Outline

✓ 01 Day One

Introduction to Global Strategic and Operational Management

- ✓ Overview and definition of strategic and operational management.
- ✓ Understanding globalization and its impact on business operations.
- ✓ Components of strategic management and types of operational management.
- ✓ The importance of strategic operations management.
- ✓ Managing transitions and recognizing new opportunities in the global business environment.

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Course Outline

✓ **02 Day Two**

Directing and Delegating in Global Operations

- ✓ Powerful processes for directing staff.
- ✓ Utilizing goals, outcomes, behavioral metrics, and objectives.
- ✓ Converting the strategic plan into an execution plan.
- ✓ Delegation and problem-solving methodologies.
- ✓ Succession planning and creating new leaders.
- ✓ Evaluating alternative solutions from political and operational perspectives.

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Course Outline

✓ 03 Day Three

Techniques Supporting Global Business Development

- ✓ Product and process innovation in global strategy.
- ✓ Latest tools, models, and skills in global strategy development and operational management.
- ✓ Collaboration and partnership as means for facilitating global development.
- ✓ Strategic importance of agile and responsive organizations.
- ✓ Effective business models for an increasingly integrated environment.
- ✓ Post-acquisition and post-merger management challenges.

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Course Outline

✓ **04 Day Four**

Accelerating Achievement Through Monitoring and Resourcing

- ✓ Choosing staff for their potential and talent.
- ✓ Recognizing and utilizing available resources to build staff ability.
- ✓ Assisting staff through empowerment and engagement.
- ✓ The five essential support requirements for staff.
- ✓ Deciding on key performance metrics.
- ✓ Creating monitoring systems and performance dashboards.

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Course Outline

✓ 05 Day Five

Organizational and Human Resource Development

- ✓ Building and managing high-performance teams.
- ✓ Flexible, virtual, and extended organizational structures.
- ✓ Mentoring and coaching as new roles of senior managers.
- ✓ Building the next generation of potential senior managers.
- ✓ Strategic implications of the flattening organization.
- ✓ Best practices in strategic management.

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 10, 2027	May 14, 2027	5 days	4250.00 \$	UAE , Dubai
Aug. 24, 2026	Aug. 28, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Nov. 30, 2026	Dec. 4, 2026	5 days	2150.00 \$	Virtual , Online
Feb. 1, 2027	Feb. 5, 2027	5 days	4950.00 \$	England , London

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