



Consulting and Training | Reach New Heights

Course Name

Advanced Facility Management

Sector Name

Procurement & Supply Chain Operations

Document Type

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Advanced Facility Management

Course Introduction

Facility Management (FM) is a multidisciplinary function that ensures the functionality, safety, efficiency, and sustainability of the built environment by integrating people, place, process, and technology. It plays a critical role in the performance and success of any industrial or commercial facility.

This advanced-level training program equips professionals in engineering, production, and maintenance sectors with comprehensive and cutting-edge knowledge of modern FM practices. Participants will explore emerging trends, strategic planning, smart technologies, and performance-based operations aligned with global standards.

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Target Audience

- ✓ Senior Facilities Managers & Directors responsible for setting policies, overseeing multi-site operations, and driving FM strategy.
- ✓ Maintenance & Engineering Managers tasked with leading technical teams and implementing preventive and predictive maintenance strategies.
- ✓ Building / Property Managers accountable for tenant satisfaction, occupancy services, and day-to-day facility operations.
- ✓ Health, Safety & Risk Managers ensuring compliance with SHE standards, ISO 41001, and organizational safety protocols.
- ✓ Procurement & Contract Managers overseeing service providers, major suppliers, and FM outsourcing agreements.
- ✓ FM Consultants & Auditors advising on ISO 41001 certification, performance metrics, and best-practice alignment.
- ✓ FM Team Leaders & Supervisors preparing to step into broader management roles by learning strategic planning, team leadership, and KPI-driven performance.

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Learning Objectives

- ✓ Gain an in-depth understanding of facility management principles and current global trends
- ✓ Conduct effective facility needs assessments to support operational decisions
- ✓ Plan and implement proactive maintenance strategies for asset longevity
- ✓ Develop an integrated Facility Management Plan aligned with organizational goals
- ✓ Enhance service delivery across staff, suppliers, and stakeholders
- ✓ Apply modern maintenance management systems and performance metrics
- ✓ Identify, analyse, and mitigate operational and environmental risks

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Course Outline

✓ Day 01

Foundations & Strategic Context of Facility Management

- ✓ Introduction to Facility Management: Definition, Scope & Key Responsibilities
- ✓ The FM Operating Environment: People, Place, Process, Technology
- ✓ Core Competencies of the Modern FM Professional (based on ISO 41001)
- ✓ Global Trends in FM: Sustainability, Digitalization, Outsourcing, and Standards
- ✓ Facility Needs Assessment: Methodologies & Strategic Applications
- ✓ FM and Organizational Alignment: Linking FM Goals with Corporate Strategy

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Course Outline

✓ Day 02

Maintenance Strategy & Performance Optimization

- ✓ Preventive, Predictive, and Risk-Based Maintenance: Frameworks & Application
- ✓ Developing Maintenance Plans: Criticality, Asset Prioritization, CMMS Tools
- ✓ KPIs and Maintenance Performance Metrics (MTBF, MTTR, etc.)
- ✓ Emergency and Corrective Maintenance Planning
- ✓ Maintenance Budgeting and Cost Control
- ✓ Maintenance Contracts and Outsourced Services: Best Practices

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Course Outline

✓ Day 03

Risk, Safety, and Environmental Compliance

- ✓ Environmental Health & Safety (EHS) in FM: Global Guidelines (OSHA, ISO 45001)
- ✓ Conducting FM Risk Assessments & Hazard Identification
- ✓ Safety Systems: Fire Protection, Physical Security, Access Control
- ✓ Business Continuity Planning (BCP) & Emergency Preparedness
- ✓ Risk Management Frameworks (FMEA, Bowtie Analysis)
- ✓ Sustainability in FM: Energy Efficiency, Green Buildings, Waste Management

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Course Outline

✓ Day 04

Strategic Facility Management & Planning

- ✓ Strategic FM: Aligning Facility Services with Business Objectives
- ✓ Developing an Integrated Facility Management Plan
- ✓ Stakeholder Management & Service-Level Agreements (SLAs)
- ✓ Contract Management & Procurement in FM
- ✓ Internal Customer Service in Facilities: Managing Expectations & SLAs
- ✓ Cost-Benefit Analysis & Facility Investment Justification

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Course Outline

✓ Day 05

Digital FM, Smart Technologies & Future Trends

- ✓ Technology Trends: BIM, IoT, Digital Twins in FM
- ✓ Facility Automation and Smart Buildings
- ✓ FM Software Platforms and Data Analytics for Decision Making
- ✓ ISO 41001:2018 – Building Resilient FM Systems
- ✓ Integration with Asset Management and Lifecycle Optimization
- ✓ Climate Resilience & Smart Energy Management (Microgrids, IoE)
- ✓ The Evolving Role of the FM Leader

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 22, 2026	June 26, 2026	5 days	4250.00 \$	UAE , Dubai
Nov. 15, 2026	Nov. 19, 2026	5 days	4250.00 \$	Bahrain , Manama
April 5, 2027	April 9, 2027	5 days	4250.00 \$	UAE , Dubai
Sept. 21, 2026	Sept. 25, 2026	5 days	4950.00 \$	Italy , Milan
Nov. 9, 2026	Nov. 13, 2026	5 days	4250.00 \$	UAE , Dubai
May 3, 2027	May 7, 2027	5 days	2150.00 \$	Virtual , Online

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