



Consulting and Training | Reach New Heights

Course Name

Strategic Process Improvement

Sector Name

Quality Management & Operational Excellence

Document Type

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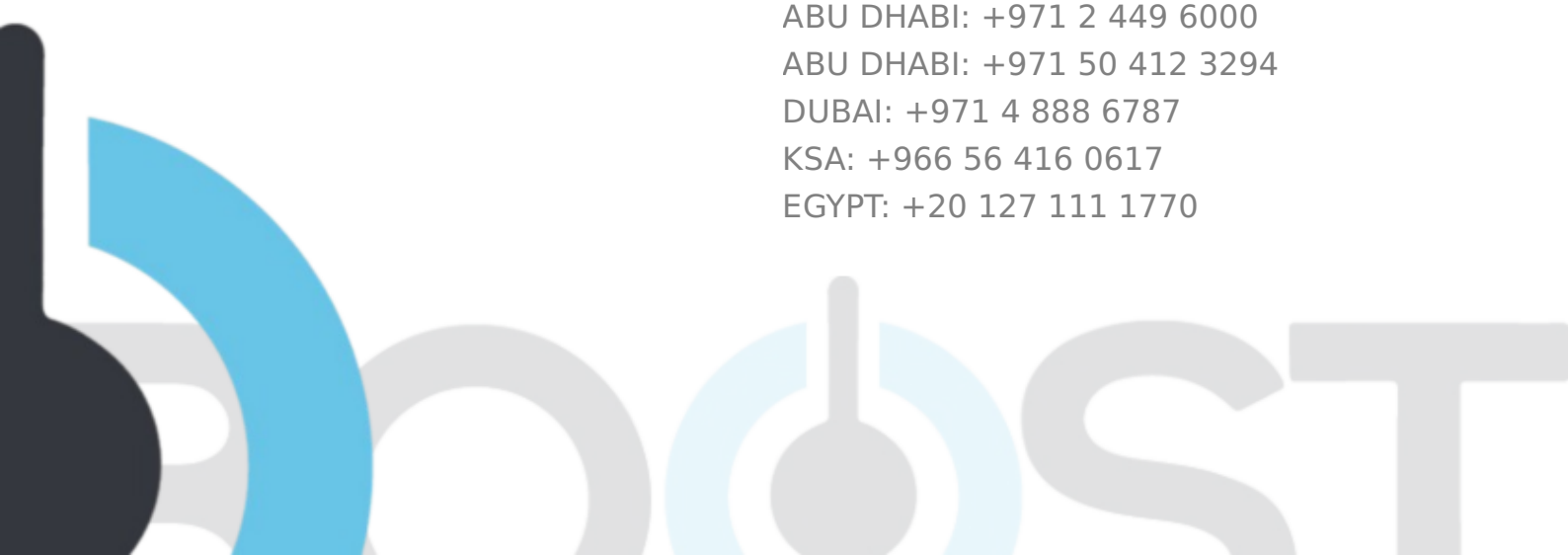
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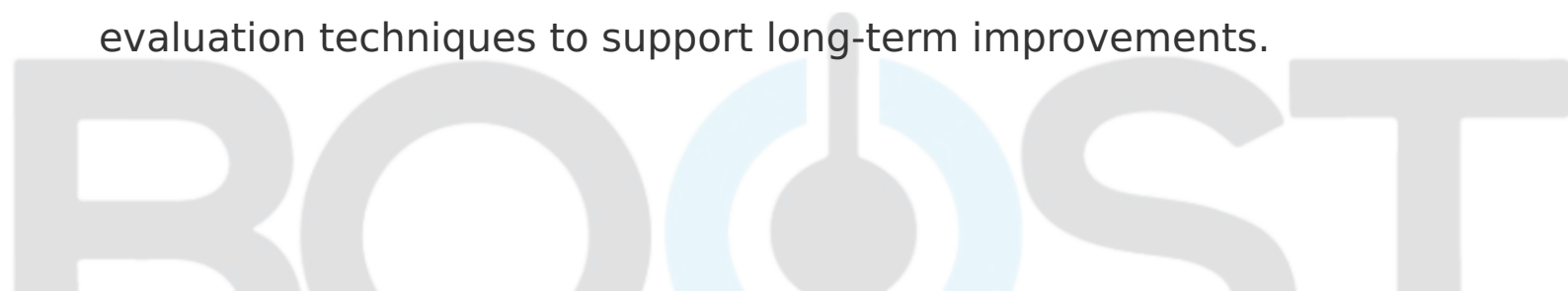
Strategic Process Improvement

Course Introduction

The Strategic Process Improvement Training Course is designed to help professionals enhance organizational performance by optimizing business processes and improving operational efficiency. In today's competitive environment, organizations must continuously refine their workflows to reduce costs, increase productivity, and deliver higher value to customers.

This course focuses on key concepts such as process improvement, business process optimization, workflow analysis, and performance management, enabling participants to identify inefficiencies and implement effective solutions. Learners will explore structured methodologies used to analyze and improve processes, ensuring consistent and measurable results.

Participants will also gain practical knowledge in process mapping, continuous improvement strategies, and operational excellence, which are essential for driving sustainable business growth. The training emphasizes data-driven decision-making and performance evaluation techniques to support long-term improvements.



In addition, the course covers change management, quality improvement, and process standardization, helping organizations maintain efficiency while adapting to evolving business needs. These skills are critical for improving productivity and achieving strategic objectives.

This program is ideal for operations managers, business analysts, process improvement specialists, and professionals seeking to enhance organizational performance through effective process management and continuous improvement strategies

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Target Audience

- ✓ Business leaders and managers
- ✓ Process improvement specialists
- ✓ Operational managers
- ✓ Project managers
- ✓ Continuous improvement professionals
- ✓ Anyone interested in optimizing processes within their organization

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Strategic Process Improvement

Learning Objectives

- ✓ Understand and apply process improvement methodologies such as Lean and Six Sigma.
- ✓ Identify inefficiencies and areas for improvement within business processes.
- ✓ Map, analyze, and redesign business processes for optimal performance.
- ✓ Implement process improvements in alignment with the strategic goals of the organization.
- ✓ Lead and manage process improvement initiatives effectively across teams.
- ✓ Monitor and measure the impact of process changes on business performance.

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Strategic Process Improvement

Course Outline

✓ DAY 1

Introduction to Process Improvement and Strategic Thinking

- ✓ Overview of Strategic Process Improvement
- ✓ Understanding the importance of aligning process improvements with organizational strategy
- ✓ Key process improvement methodologies: Lean, Six Sigma, and others
- ✓ Identifying key performance indicators (KPIs) for process success
- ✓ Process Mapping Fundamentals
- ✓ Introduction to process flowcharting techniques

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Course Outline

✓ DAY 2

Lean Methodology and Waste Reduction

- ✓ The Lean Philosophy and its principles (Value, Value Stream, Flow, Pull, Perfection)
- ✓ Identifying and eliminating waste in business processes (Muda, Mura, Muri)
- ✓ Tools and techniques for Lean process improvement
- ✓ Applying Lean tools: Value Stream Mapping and Kaizen

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Course Outline

✓ DAY 3

Six Sigma and Statistical Process Control

- ✓ Introduction to Six Sigma: DMAIC methodology (Define, Measure, Analyze, Improve, Control)
- ✓ Key tools and techniques in Six Sigma: SIPOC, Fishbone diagram, and Pareto Analysis
- ✓ Understanding process variation and how to manage it
- ✓ Implementing Six Sigma in process improvement projects

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Course Outline

✓ DAY 4

Process Redesign and Change Management

- ✓ Principles of Business Process Reengineering (BPR) and Process Redesign
- ✓ Techniques for redesigning processes to enhance efficiency and effectiveness
- ✓ Managing organizational change during process improvements
- ✓ Change management strategies and overcoming resistance

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Strategic Process Improvement

Course Outline

✓ DAY 5

Implementing, Measuring, and Sustaining Process Improvement

- ✓ Key strategies for implementing process improvements in real-world environments
- ✓ Establishing measurement frameworks to track improvements and ROI
- ✓ Ensuring sustainability of improvements: Continuous monitoring and adjustments

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
Nov. 9, 2026	Nov. 13, 2026	5 days	4250.00 \$	UAE , Dubai
May 10, 2027	May 14, 2027	5 days	4250.00 \$	UAE , Dubai
Aug. 31, 2026	Sept. 4, 2026	5 days	4950.00 \$	Spain , Madrid
March 14, 2027	March 18, 2027	5 days	4250.00 \$	KSA , Riyadh

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