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Course Name

ISO IEC 17065 Awareness

Sector Name

Quality Management & Operational Excellence

Document Type

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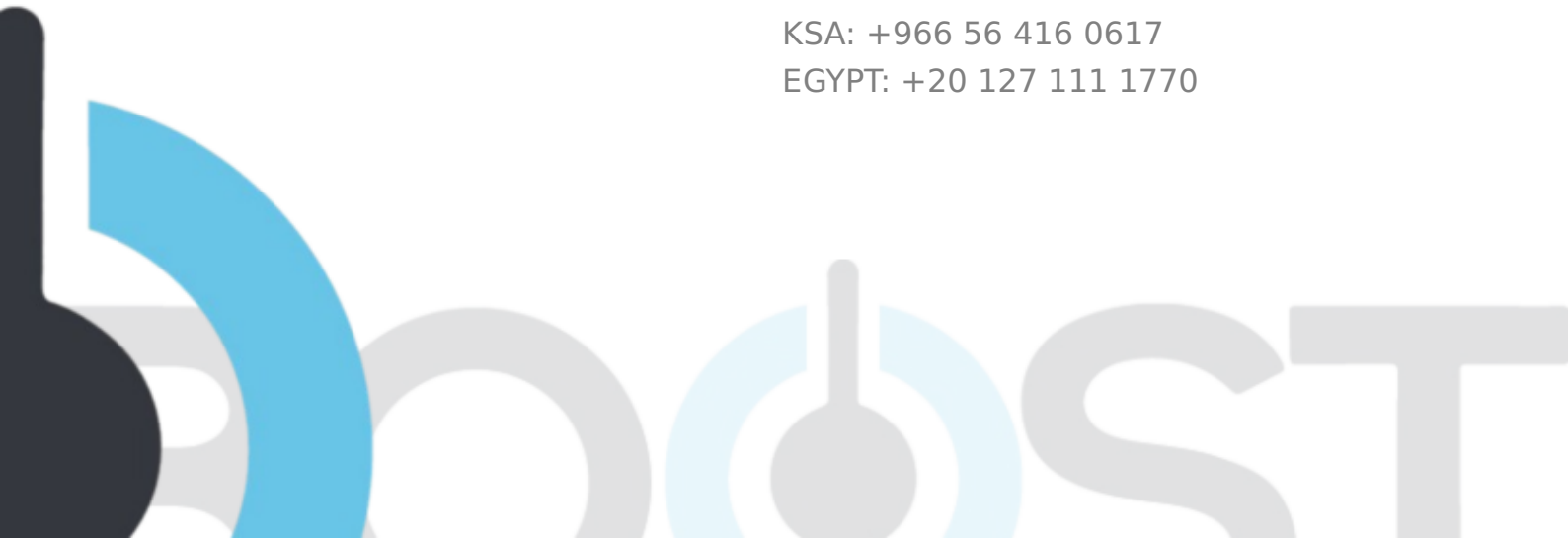
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ISO IEC 17065 Awareness

Course Introduction

ISO/IEC 17065 is an essential standard for conformity assessment bodies (CABs) that certify products, processes, and services. **BOOST** presents this comprehensive **five-day** awareness training designed to provide professionals with a deep understanding of the requirements, accreditation process, and implementation strategies of ISO/IEC 17065. This course equips participants with the knowledge to ensure compliance, enhance credibility, and improve certification practices.

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Target Audience

- ✓ Quality assurance and compliance managers.
- ✓ Regulatory and accreditation specialists.
- ✓ Product certification auditors and assessors.
- ✓ Industry professionals involved in product, process, or service certification.

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Learning Objectives

- ✓ Understand the fundamentals and purpose of ISO/IEC 17065.
- ✓ Interpret key requirements and principles of product certification.
- ✓ Learn about accreditation processes and best practices.
- ✓ Identify conformity assessment procedures and criteria.
- ✓ Develop strategies to implement and maintain ISO/IEC 17065 compliance.
- ✓ Recognize the impact of certification on market access and regulatory compliance.

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Course Outline

✓ 01 DAY ONE

Introduction to ISO/IEC 17065 and Certification Fundamentals

- ✓ Overview of Conformity Assessment and Product Certification
- ✓ Purpose and Structure of ISO/IEC 17065
- ✓ Key Terminology and Concepts
- ✓ Role of Accreditation and Regulatory Bodies
- ✓ Certification vs. Accreditation: Understanding the Difference

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Course Outline

✓ 02 DAY TWO

Requirements of ISO/IEC 17065

- ✓ General Requirements for Certification Bodies
- ✓ Impartiality, Competence, and Confidentiality Principles
- ✓ Organizational Structure and Governance
- ✓ Risk Management in Certification Processes

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Course Outline

✓ 03 DAY THREE

Conformity Assessment and Certification Process

- ✓ Steps in the Certification Lifecycle
- ✓ Product Evaluation and Testing Criteria
- ✓ Surveillance, Recertification, and Compliance Monitoring
- ✓ Handling Complaints and Appeals
- ✓ Workshop: Developing a Sample Certification Plan

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Course Outline

✓ 04 DAY FOUR

Accreditation Process and Compliance Audits

- ✓ Steps to Achieve ISO/IEC 17065 Accreditation
- ✓ Internal Auditing and Quality Management
- ✓ Managing Non-Conformities and Corrective Actions
- ✓ Preparing for External Accreditation Audits

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Course Outline

✓ **05 DAY FIVE**

Continuous Improvement and Certification Best Practices

- ✓ Maintaining ISO/IEC 17065 Certification
- ✓ Quality Management System Integration
- ✓ Risk-Based Thinking in Certification Bodies
- ✓ Ethical and Legal Considerations

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 23, 2027	May 27, 2027	5 days	4250.00 \$	KSA , Riyadh
Aug. 30, 2027	Sept. 3, 2027	5 days	4250.00 \$	UAE , Dubai
Nov. 23, 2026	Nov. 27, 2026	5 days	4950.00 \$	Austria , Vienna
March 14, 2027	March 18, 2027	5 days	4250.00 \$	KSA , Riyadh

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