



Consulting and Training | Reach New Heights

Course Name

Excellence in IT Governance

Sector Name

Audit, Risk and Governance

Document Type

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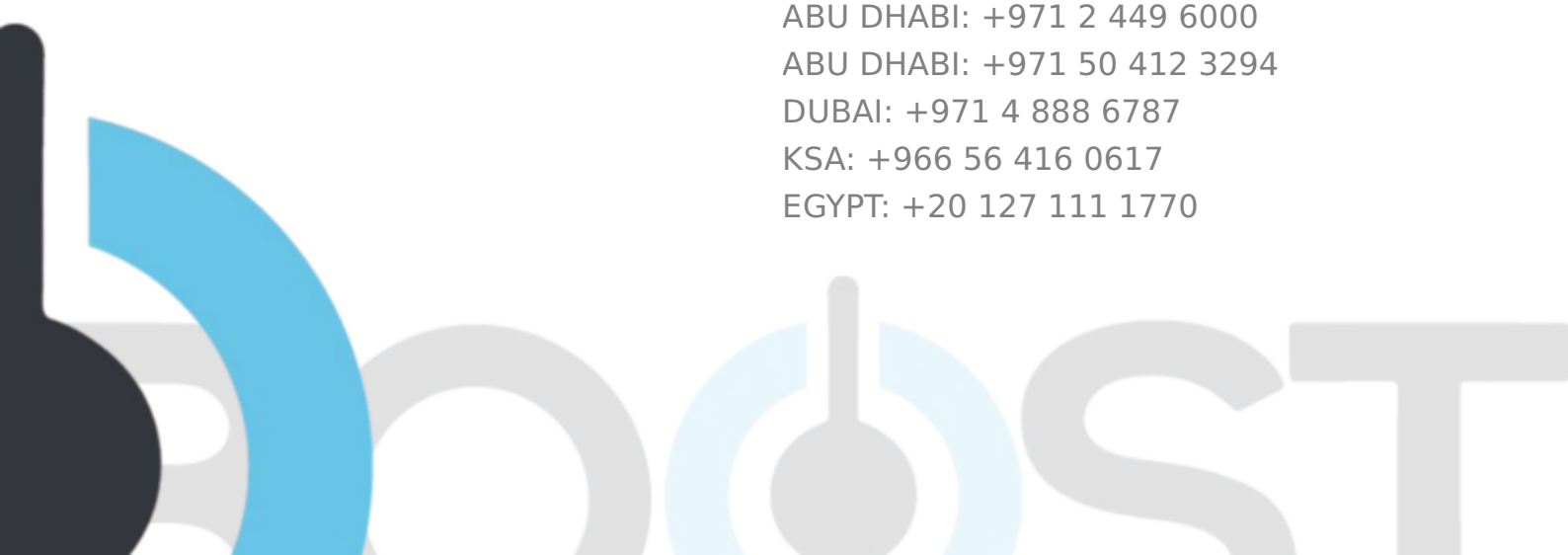
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Excellence in IT Governance

Course Introduction

The Excellence in IT Governance course is a professional program designed to equip learners with the knowledge and skills required to manage and control IT systems effectively within organizations. IT governance ensures that technology investments align with business goals, deliver value, and manage risks efficiently.

This course focuses on the fundamentals of IT governance frameworks, including COBIT, ITIL, ISO standards, and enterprise governance models. Participants will learn how organizations structure IT decision-making, define accountability, and ensure that IT operations support business strategy.

The program also covers key areas such as IT risk management, compliance, cybersecurity governance, data protection, and regulatory requirements. Learners will understand how to identify IT risks, implement control mechanisms, and ensure secure and reliable IT operations.

In addition, the course explores IT performance management, service delivery optimization, and value creation through technology investments. Participants will gain insights into how organizations

measure IT effectiveness using KPIs, service level agreements (SLAs), and performance dashboards.

A major focus of the course is aligning IT strategy with business strategy. Learners will study how enterprises manage digital transformation, cloud adoption, infrastructure governance, and enterprise architecture to improve operational efficiency and competitiveness.

The course is ideal for IT managers, governance officers, compliance specialists, cybersecurity professionals, system administrators, and consultants involved in IT strategy and control.

By completing this course, participants will gain the ability to design and implement effective IT governance structures, improve decision-making, reduce IT risks, and ensure that technology delivers measurable business value across the organization.

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Target Audience

- ✓ CIOs and IT Directors
- ✓ IT Managers and Team Leaders
- ✓ Digital Transformation Leaders
- ✓ IT Governance Professionals
- ✓ Information Security Managers
- ✓ Risk and Compliance Professionals
- ✓ Internal Auditors
- ✓ Project and Portfolio Managers
- ✓ Business Relationship Managers
- ✓ Technology and Operations Professionals involved in governance activities

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Learning Objectives

- ✓ Understand the principles, components, and importance of IT governance.
- ✓ Align IT strategies and initiatives with organizational objectives.
- ✓ Establish effective IT governance structures and decision-making processes.
- ✓ Manage IT-related risks, compliance requirements, and controls.
- ✓ Improve oversight of IT investments, projects, and resources.
- ✓ Measure and monitor IT performance and value delivery.
- ✓ Strengthen accountability and stakeholder engagement in IT governance.
- ✓ Apply recognized IT governance frameworks and best practices.
- ✓ Enhance organizational resilience through governance and risk management.
- ✓ Develop an actionable IT governance improvement roadmap.

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Course Outline

✓ DAY 01

Foundations of IT Governance

Understanding IT Governance Principles and Frameworks

- ✓ The role and importance of IT governance
- ✓ Governance versus management: understanding the distinction
- ✓ Key principles of effective IT governance
- ✓ IT governance components and operating models
- ✓ Roles, responsibilities, and accountability structures
- ✓ Overview of leading governance frameworks and standards
- ✓ Common challenges in IT governance implementation

Aligning IT with Business Strategy

- ✓ Strategic alignment between business and IT
- ✓ Linking technology initiatives to organizational objectives
- ✓ Understanding stakeholder expectations
- ✓ IT demand management and prioritization
- ✓ Business value realization from IT investments
- ✓ Governance mechanisms for strategic decision-making
- ✓ Building a business-driven IT culture

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Course Outline

✓ DAY 02

Governance Structures, Risk & Compliance

Establishing Effective IT Governance Structures

- ✓ Governance committees and oversight bodies
- ✓ Decision rights and authority frameworks
- ✓ Policies, standards, and governance documentation
- ✓ IT organizational structures and accountability models
- ✓ Governance reporting and escalation mechanisms
- ✓ Stakeholder engagement and communication
- ✓ Building governance maturity across the organization

IT Risk Management and Regulatory Compliance

- ✓ Understanding IT-related risks and their impact
- ✓ Risk identification, assessment, and treatment approaches
- ✓ Governance of cybersecurity and information security risks
- ✓ Regulatory, legal, and compliance requirements
- ✓ Internal controls and assurance mechanisms
- ✓ Monitoring compliance performance
- ✓ Integrating risk management into governance practices

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Course Outline

✓ DAY 03

Managing IT Resources, Investments & Performance

Governance of IT Investments and Portfolios

- ✓ Principles of IT investment governance
- ✓ Evaluating and prioritizing technology initiatives
- ✓ Business case development and approval processes
- ✓ Portfolio governance and oversight
- ✓ Managing project and program performance
- ✓ Benefits realization management
- ✓ Optimizing IT spending and resource allocation

Performance Measurement and Value Delivery

- ✓ Measuring IT performance effectively
- ✓ Developing governance KPIs and metrics
- ✓ Service performance monitoring
- ✓ Value realization and benefits tracking
- ✓ Governance dashboards and reporting
- ✓ Performance review and accountability processes
- ✓ Continuous performance improvement techniques

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Course Outline

✓ DAY 04

Digital Governance & Emerging Technologies

Governing Digital Transformation Initiatives

- ✓ Governance considerations for digital transformation
- ✓ Aligning innovation with organizational objectives
- ✓ Managing digital initiatives and change programs
- ✓ Governance of cloud computing and digital platforms
- ✓ Data governance and information management
- ✓ Stakeholder management during transformation
- ✓ Sustaining transformation outcomes through governance

Governance of Emerging Technologies

- ✓ Governance implications of artificial intelligence
- ✓ Managing technology innovation responsibly
- ✓ Ethical considerations in technology governance
- ✓ Governance of automation and intelligent systems
- ✓ Emerging technology risk management
- ✓ Technology adoption and oversight frameworks
- ✓ Future trends in IT governance

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Course Outline

✓ DAY 05

Building a High-Performance IT Governance Environment

- ✓ Governance maturity assessment techniques
- ✓ Identifying governance gaps and improvement opportunities
- ✓ Strengthening governance culture and accountability
- ✓ Enhancing executive and board engagement
- ✓ Governance communication and reporting best practices
- ✓ Developing governance improvement initiatives
- ✓ Sustaining governance excellence

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
May 24, 2027	May 28, 2027	5 days	4250.00 \$	UAE , Dubai
July 19, 2027	July 23, 2027	5 days	4950.00 \$	Spain , Madrid
Jan. 11, 2027	Jan. 15, 2027	5 days	4250.00 \$	UAE , Dubai
Nov. 2, 2026	Nov. 6, 2026	5 days	4250.00 \$	UAE , Dubai
Nov. 23, 2026	Nov. 27, 2026	5 days	4950.00 \$	Italy , Milan

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