



Consulting and Training | Reach New Heights

Course Name

Organizational Resilience and Business Continuity Excellence

Sector Name

Quality Management & Operational Excellence

Document Type

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Organizational Resilience and Business Continuity Excellence

Course Introduction

In an era marked by unpredictable challenges, from pandemics to operational disruptions, organizations must strengthen their resilience to mitigate risks and swiftly recover from setbacks. This course equips participants with practical tools and proven strategies to proactively manage risks and develop reactive plans to ensure operational continuity.

Participants will gain actionable insights into implementing a robust Business Continuity Management System (BCMS), using industry best practices tailored to their sector. Through scenario-based simulations, templates, and frameworks, this course ensures participants are prepared to design, test, and execute effective continuity plans.

Aligned with global standards such as UAE NCEMA 7000:2021, the Business Continuity Institute (BCI) Good Practice Guidelines (GPG) v7, and ISO 22301:2019, the course culminates in a hands-on exercise to solidify learning outcomes.

Course Methodology



This course is highly interactive, incorporating:

- ✓ Group discussions
- ✓ Case studies
- ✓ Scenario-based simulations
- ✓ Practical templates for immediate application

Participants will receive resources such as Business Impact Analysis (BIA) and Business Continuity Plan (BCP) templates, exercise planning tools, and Steering Committee Terms of Reference (ToR) guidelines for post-course implementation.

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Organizational Resilience and Business Continuity Excellence

Target Audience

- ✓ Business Continuity Managers (BCM)
- ✓ Crisis Managers (CM)
- ✓ IT Disaster Recovery Managers (DRM)
- ✓ Auditors of Disaster Recovery Plans

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Learning Objectives

- ✓ Develop an operational BCMS aligned with UAE NCCEMA 7000:2021, BCI GPG v7, and ISO 22301:2019.
- ✓ Identify and implement components of a successful BCM program, including policies, strategies, and tools.
- ✓ Conduct comprehensive Business Impact Analyses (BIA) to meet organizational requirements.
- ✓ Design, develop, and execute Business Continuity Plans (BCP) and exercises.
- ✓ Establish an auditable BCMS in compliance with updated UAE standards.

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Organizational Resilience and Business Continuity Excellence

Course Outline

✓ DAY 1

Business Continuity and Resilience Foundations

- ✓ Value of Business Continuity for organizations
- ✓ Key components of organizational resilience
- ✓ Overview of UAE NCEMA 7000:2021, BCI GPG 2018, and ISO 22301:2019

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Course Outline

✓ DAY 2

Developing a BCM Program

- ✓ Leadership roles and BC policy requirements
- ✓ Strategies for effective contingency planning
- ✓ Understanding stakeholders, regulations, and standards

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Course Outline

✓ DAY 3

Embedding Business Continuity in Organizations

- ✓ Competency frameworks and training needs analysis
- ✓ Building awareness and fostering a culture of resilience

Conducting a Business Impact Analysis (BIA)

- ✓ Strategic, product/service, and process-level BIAs
- ✓ Risk assessment integration with BIA

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Course Outline

✓ DAY 4

Designing Business Continuity Plans (BCP)

- ✓ Ownership, structure, and roles
- ✓ Responsibilities of BC Champions and Team Leaders

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Course Outline

✓ DAY 5

Implementing Continuity Measures

- ✓ Emergency response, crisis management, and IT disaster recovery
- ✓ Development and execution of actionable plans

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Confirmed Sessions

FROM	TO	DURATION	FEES	LOCATION
June 27, 2027	July 1, 2027	5 days	4250.00 \$	KSA , Riyadh
Oct. 5, 2026	Oct. 9, 2026	5 days	4250.00 \$	UAE , Abu Dhabi
Jan. 4, 2027	Jan. 8, 2027	5 days	4950.00 \$	Greece , Athens
April 5, 2027	April 9, 2027	5 days	4250.00 \$	UAE , Dubai
July 19, 2027	July 23, 2027	5 days	2150.00 \$	Virtual , Online

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